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MANUFACTURE OF PRECISION MOULDED
THERMAL INSULATION. IN A CHEMICAL

COMPANY

Thesis submitted for the Degree<br>of<br>Master of Science<br>in the<br>University of Durham

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March 19.70

## For Betty

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## AB.STRACT

This thesis is concerned with the production problems in 1964/65 of a company manufacturing insulating materials. The project itself was undertaken at the request of the company, who were finding difficulty in scheduling their production, particularly of pipe insulation, in two different materials, using a semi-automatic process.

The thesis has been written in order to demonstrate the use of Operational Research Techniques, and to show that they follow the same distinct stages as are used in Scientific Method. These are:-
(1) Assessment of the problem
(2) Collection of data
(3) Analysis of data
(4) Simulation
(5) Preparation of suggested solutions
(6) Continuing check

In the application used, the author's original assessment is reproduced together with a critique, and it is shown that after the collection and analysis of data, a reassessment of the problem had to be made. The conclusion was reached that
the major problem existed in the equipment used to mould the insulation pipe-sections. The semi-automatic process included the pouring of the slurry-like raw material into "mould-blocks", which comprised a number of mould cylinders of different sizes. It was the distribution of mould cylinders to the mould-blocks which appeared to cause the main difficulty in scheduling production.

By using a scale drawing of a mould-block section, and cardboard discs to represent the range of cylinders in section, a new configuration of mould-block was designed. A simulation of production, by hand, was carried out to demonstrate that the new configuration was superior to the existing one, and a plan was prepared to carry out the changeover with the least effect on current production.

Finally, a computer simulation of production was carried out to compare two different configurations, which could have paved the way for the design of the optimum configunation.

## ACKNOWLEDGEMENTS

The author wishes to thank Dr. John Hawgood, Director of the University of Durham Computer Unit, for his approval of the project which forms the subject of this thesis, and for his guidance throughout.

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He also wishes to thank the staff of the Company concerned, particularly the Managing Director, the Works Director, and the Technical Information Officer, for their advice and help throughout the project.

He is most grateful to Mrs. Pat Croft for her patience in interpreting his handwriting, and for producing such an excellently typed work.

Finally, he wishes to acknowledge the encouragement given him by his wife, and for her forbearance during the years when she had a thesis-writer in the house.

1. Arrangement of Thesis

The author has found it necessary to include a considerable number of Appendices, including diagrams; computer programs and output, and details of practical work done in the course of the project. For this reason he decided to insert these Appendices immediately following the Chapter to which they refer. A look at the Contents pages will make this arrangement clear.
2. Bibliography

The author has not employed the normal practice of annotating the text of the thesis with references to books consulted. Instead of this, the Bibliography at the end of the text includes comments on relevance and use.
3. Commercial Security

Although the author has endeavoured to conceal the identity of the Company, and other details, this information will be transparently clear to anyone connected with the Insulation industry. Reluctantly, therefore, the author cannot permit free reference to this work, if it is approved for the award of the degree of M.Sc. Persons wishing to refer to it must therefore obtain his permission, which will only be given after consultation with the Company concerned.

# The Production Scheduling of the Manufacture of Precision Moulded Thermal Insulation in a Chemical Company 

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CHAPTER 1 : INTRODUCTION
(a) GENERAL

The project which forms the subject of this paper is one which comes under the general designation of "Operational Research". For this reason, it is convenient to introduce the paper. with a short account of the science of Operational Research.

Operational Research (OR) has been described as the application of scientific method to management. Many operational research scientists are unwilling to give a more precise definition, but Sir Charles Goodeve has stated that
"Operational Research is a scientific method of providing executive departments with a quantitative basis for decisions regarding the operations under their control."

This definition is examined more closely below in paragraph 1(c).
(1)

OR can usefully be employed on the smallest problems, such as the economic introduction of a new machine; but for maximum effect it should have a pervading influence throughout the whole organization.

OR does not necessarily demand the use of a computer, but there is often a need for a large amount of calculation, and manual methods may be both inaccurate and uneconomic.

OR is normally carried out by an interdisciplinary team. The team may be composed of scientists, engineers, economists, graduates in arts, and indeed anyone who is skilled in logical thinking. The wide experience of such a team has the effect of making members produce good, workable, practical solutions. Without OR training, a mathematician may reach an academic answer which would not work under practical conditions, whereas an engineer may oversimplify and reach too coarse an answer. Together they may interchange ideas and produce solutions which would not have been achieved by either in isolation.

In this project, members of the team included an engineer, a physicist, a mathematician/statistician, and research assistants trained in physics and computing.
(b) HISTORY OF OR

Before the 1939-45 war; top executives in industry found very little use for scientists except in their orthodox role. On the outbreak of war, however, scientists were turned to for assistance with military operational problems. In September 1940, PMS Blackett (later Professor Blackett), the distinguished British physicist, decided to
bring together a number of men with good scientific training in a number of disciplines, such as physiologists, mathematical physicists, an astro-physicist, a surveyor, and others, to study the performance of gun control equipment in the field. The group became known as "Blackett's Circus". Because their first studies were devoted to the operational use of radar, and were carried out by scientists who had been working on radar research, their activity became• known as "Operational Research". Two examples of military Operational Research, one wartime, and one postwar in which the author had firsthand experience, are shown in Appendix 1A. Until 1950, the systematic application of $O R$ was mainly confined to military problems, but since then, with the growth in the use of computers, $O R$ techniques have been increasingly applied to both industrial and governmental problems.
(c) OR IN PRACTICE

It is worth looking at the description of OR (see above) again. First, it is described as a "scientific method", which means that $O R$ is an organized activity with a definite methodology of attacking a problem and finding a solution to it.

Seçondly, it is a service to "executive departments", and by this is meant that $O R$ is an applied science, using scientific techniques to solve a problem, the solution providing a basis for decisions by an executive such. as the Managing Director of a Company. In the problem under investigation, it will be seen that courses of action were
proposed by the OR team, it being left to the Board of Directors of the Company to decide whether or not to adopt them.

Thirdly, OR tries to provide a "quantitative basis for decisions". One of the main distinguiṣhing features of OR is the insistence on the need - and the possibility - of quantifying any problem. In management generally, too many decisions in the past have been taken on "hunch", or with very little reliance on measurement. OR attempts to quantify as much as possible, even to the extent of measuring things which have always been considered as imponderables - such as the value to management of information. So the OR worker presents the quantitative aspects of the problem in a form that is understandable to management, indicating those other aspects which he has not been able to quantify, to enable top management to take as much as possible into account in reaching their decision.
(d) OR IN THIS PROJECT

Scientific Method is basically founded on measurement and falls into several distinct stages:-
(1) Assessment of the problem
(2). Collection of data
(3) Analysis of data
(4) Simulation, or other methods of estimating causes and effects
(5) Preparation of suggested solutions
(6) Continuing check

It will be demonstrated in the course of this paper that. OR follows the same approach.
(1) Assessment of the problem

At the outset it is necessary to assess the problem, to decide exactly what it is. In this project, written appreciations of the problem were made before very much investigation had been carried out, by two members of the OR team working on the project. The author's appreciation is reproduced in this paper, together with a critique of it, written at the conclusion of the project.

In the light of further research, and particularly in considering the type and quantity of data which is available, or can be obtained, the problem may require reassessment. This was the case with the project under consideration.

## (2) Collection of data

In this project a vast amount of data on production had been kept and was made available to the $O R$ team. In addition to this, the team collected sufficient factual data on the equipment being used and its productive capability, and also data on labour potential. In a parallel study, sales figures for demand were made available, and were used later in this study. Very little planning information such as the Company's efforts at forecasting demand - was provided, nor were any detailed costs produced, although these were in mind when the project was abruptly ended.

## (3) Analysis of data

For analysing the data, the $O R$ worker can call on a number of techniques to help him. These techniques include linear programming, critical path analysis and mathematical statistics. In the present project, the main problem was
that of handling vast quantities of production statistics. Average figures were used for comparing despatches of the various "lines" being made, taking into account maximum and minimum despatches for future planning. In the main, however, most problems were handled using first principles. In $O R$ it is the exception rather than the rule to be able to use techniques such as linear programming. This project was no exception.

## (4) Simulation

The use of simulation techniques in $O R$ is frequently necessary. This particular aspect is well demonstrated in the project. First of all, a simulation by hand of production of pipe sections was carried out, and this was followed by a computer simulation to compare different plans.

A physical "model" was also used to plan the layout of mould cylinders in a mould block.
(5) Preparation of suggested solutions

As a result of the analysis, and the simulation, the OR worker expects to be in a position to present one or more possible solutions for consideration by the executive. In this case, a possible solution was put-forward, together with a plan for carrying it out.

## (6) Continuing check

Normally, the OR worker must continue to check the validity of his model as new data becomes available, and will also check the carrying out of the plan in practice. In our study, this was not possible due to the termination of the contract.

The following chapters give an account of the course of the project. The final chapter discusses the results of the project, and considers what might have been achieved if the project had been allowed to continue.

1. Aircraft Anti-submarine Depth Bombs

An examination of the operational results of the first use of new equipment often indicates that a slight modification of the equipment will make it very much more effective; an example is the development of the use of aircraft as an anti-submarine weapon. The Germans underestimated the value of aircraft versus submarines. In the end aircraft played a very important part in the defeat of the U-boat in the Atlantic.

Early in World War II British Coastal Command used ordinary bombs in their attacks against submarines. They were obviously not effective, since they exploded on the surface of the water, and if they did strike the deck of the submarine, they seldom penetnated the pressurized hull. Depth charges were therefore adapted for aircraft dropping. These ensured an underwater explosion, which would be much more effective. Here; argument arose as to what should be the depth setting. It was not possible to change the setting in the aircraft just prior to attack, so that an estimate had to be made as to the best average setting for all attacks, and this setting had to be used always.

A number of squadrons set their depth bombs to explode at 150 feet: but submarines at 150 feet could not be seen, and therefore could not be attacked! Submarines near the surface which could be seen would only be somewhat shaken by an explosion at 150 feet depth. The depth setting was next reduced to 50 feet as a compromise. After a year of argument,
a numerical analysis was made which settled it.
The fundamental question was the state of submergence of the submarine at the instant the attacking plane dropped its depth charge. If a great number of attacks were made when the submarine was on the surface, then even the 50 feet setting was too deep. An explosion at such a depth was too far away from the pressure hull of a surfaced submarine to have much chance of causing lethal damage. If the submarine was in the act of diving, or had just dived at the instant of attack, perhaps the 50 feet setting was right.

However, attacks after the submarine had dived were much less likely to be accurate than attacks on surfaced submarines. Even if the majority of attacks were made on submarines which had submerged a minute or more before a depth charge was dropped, it was not sensible to make the setting best for these cases, as the chance of success was low anyway. The depth setting should be determined by the type of attack which had the best chance of success. This was the attack on the surfaced submarine - unless this was a negligible fraction of the whole.

Examination of operational results indicated that in 40\% of cases, the attack was made on a surfaced submarine, and in another $10 \%$ part of the submarine was visible when the depth charge was dropped: i.e., in half the cases the 50 feet setting was too deep. In the other (less accurate) half, the 50 feet setting might have been satisfactory: A numerical analysis of the chances of success of the attack as a function of the degree of submergence of the submarine
indicated that a change in depth setting from 50 feet to 25 feet would at least triple the chance of success of the average attack.

The decision was then made to change the depth setting to 25 feet, and to instruct pilots not to drop depth bombs if the submarine had already submerged for more than half a minute. Within a few months of this decision, the actual effectiveness of aircraft anti-submarine attacks increased by a factor of more than 2.

## 2. A Tactical War Game

In the early 1950's it was considered important to try and find out what effects on tactical doctrine the use of nuclear weapons in the field would have. A "Tactical War Game" was set up in order to study these effects. This was an example of a very sophisticated Model, and a considerable amount of research had to be carried out before it could be set up. The historical archives of the (then) War Office had to be explored, and the statistics of such things as the outcome of battles in World War II obtained. For-instance, it might be discovered that when a battalion group attiacked a brigade (bigger) group, in' 8 times out of 20 the battalion group was successful, each side suffering a different percentage of casualties. These statistics took into account such things as the achievement - or not - of surprise, the relative merits of the commanders, the relative fatigue or morale of the two sides, and many other imponderables. All such statistics were written into a
"Rule Book" for use when the model was set up.
At the same time, details of the effects of different sizes of nuclear weapons, exploded at varịous altitudes, were obtained from the United States, and these and other meteorological statistics were included in the "Rule Book".

The construction of three models was also put in hand. The models all showed the same area of European country, and were layered to show contours, and coloured to show forests, fields, towns, rivers and communications. Small pieces were also made to indicate different arms (infantry, gunners, etc.) units (companies, battalions, etc.) and weapons. The three map models were then set up in three different rooms, one for the 'Red' force, one for the 'Blue', and the third for 'Control'. Each side was in contact with 'Control', by several telephones and also by 'runner'!

All this preparatory work took several years, at the end of which the model was ready. for the prospective participants, consisting of senior army officers. Two such officers would be given command of the 'Red' and 'Blue' forces, and after a practice match, to get the feel of the method of play, they would each be presented with an opening situation, telling them about their own forces in detail, and certain Intelligence information about the enemy forces. The game was usually started at the point when 'Red' forces were poised ready to attiack across the frontier, and each force commander was asked to make a written "Appreciation of the Situation", which was handed in to 'Control'.

The game was then started, moves being made every hour of "game time". Force commanders, who were able to consult with "war game experts", were free to use any tactics or strategy they chose - although it was interesting to note that unconventional tactics did not pay off, with some notable exceptions. Each game lasted between three and four weeks of actual time, representing only three or four days of "game time".

By the time that a dozen or more identical games had been played, certain trends became apparent, enabling new tactical doctrines to be formulated. In addition, one game was played using conventional weapons only, and the results bore a good resemblance to actual engagements of a similar nature in Europe during the last war, which established a degree of confidence in the "Rules". It is fortunate that there has been no chance as yet to apply the lessons learnt to a real situation:

## 3. An Analogy with Industry

A military situation has many points which are common to industry. A military commander (a manager) may wish to stockpile shells (products) in order to lay down fire (tackle a market). The size of the stock will depend on armament supply (manufacture of goods) and expected rate of fire (sales). But now there happens to be an enemy (competitor) with a good intelligence service (market research). He plans his attack, or forms a strategy, based upon the desirability of taking his action when the other side's stocks are low' etc., etc.

CHAPTER 2 : BACKGROUND OF THE PROBLEM

## (a) COMPANY ORGANIZATION

This project is concerned with a group of companies whose main business is the insulation of boilers and pipe work in Power Stations, Oil Refineries, Ships and the like. One of the group - "Company A" - is the main Thermal Insulation Contractor involved in site work, and this Company normally employed between 1,000 and l,200 site operatives throughout the country at the time of the project. They were the major customers of "Company X ", the member of the group responsible for the manufacture of insulating materials, the activities of which company provided the problem discussed in this thesis.

## (b) SITE WORK FACTORS

At the same time the operations of Company "A" have an important bearing on the problem, because of the particular degree of urgency which surrounds their work. Thermal insulation is usually among the last jobs to be done on a site. Frequently, due to delays by other subcontractors in the course of the project, the main contract will be behind schedule; and may even be overdue for completion when the Insulation Contractors arrive on site.

This factor causes a great deal of uncertainty as to exactly when the insulating materials are required, and there is also pressure from the main contractors for an uneconomically large labour force to be deployed in order to rush the completion of the project.

Due, therefore, to the difficulty of forecasting exactly when the materials are required - and in fact even the exact sizes and quantities - the manufacturing company may have a sudden, heavy demand placed on it which, under prevailing conditions, it is not capable of meeting. This causes emergency measures to be taken, which throw into chaos the production planning and scheduling which has been done. It also resulted in 'ad hoc' additions and improvements being made to the manufacturing facilities to get over each particular crisis, instead of doing this on a planned basis.
(c) MANUTFACTURING PROCESTS

Essentially, Company "X" employs a moulding process, similar in some ways to foundry work but very hịghly automated, to produce the insulation. Originally however, the insulation was made by hand, using very primitive methods; indeed, even today a small but significant proportion is made in this way, and one of the byproducts of this study could have been the possibility of finally abandoning hand methods.

For the automated process, two materials are involved (For notes on the chemical process see Appendix 2A). The first, known as "SUPERMAG", is based on magnesium carbonate;
it has been in production for several years, and demand for it remains steady. The second, called "PARATEMP", is based on calcium silicate; this has only been in production since 1963, but it can insulate up to higher temperatures; it is more costly at present, but demand for it has increased steadily, and this tendency is becoming more marked, in consequence of which its price should become lower.

The process is illustrated diagrammatically at Appendix 2B. After a chemical process carried out elsewhere in the works, the raw material for both types of insulation arrives in the form of slurry. This is stored temporarily in stock tanks high up in the building where manufacture is carried out. This slurry is drawn off into buckets suspended from a monorail system (see Appendix 2C). The operator in charge can select the weight required for the particular mould-block he is dealing with, from a central console. The required amount of slurry is then automatically weighed and tipped into a monorail bucket, and conveyed to one of the twenty-three stations which are set up to receive it. The raw material is automatically tipped from the monorail bucket into a funnel at the top of the mould-block, which is controlled by an operator on the floor below. After steam heating for a controlled period, the slurry solidifies, forming pieces of wet insulation. These are removed by hand and placed on bogies. The supermag pieces are taken straight to drying stoves, located in batteries in tunnels, each served by a separate heating system. The paratemp insulation has to go through an extra process in an autoclave to complete the chemical reaction, before being taken to the drying stoves.

The number of drying stoves has been increased from time to time as required. At one stage it was considered necessary to increase the size of the tunnels, so new ones were built to this larger size, and wider bogies were acquired, which will not fit in the older tunnels. This is an example of the way in which the facilities have been added to, making scheduling and planning more difficult.

The two materials - supermag and paratemp - must be dried in different tunnels, and the pieces of insulation remain there for about one week. As the previous process is carried out in a matter of hours, a considerable quantity of insulation is stocked in the drying tunnels, and this stock is not taken into account until it leaves'the tunnels. When the drying process is complete, the pieces of insulation are put onto a conveyor for finishing. This consists of trimming, cutting to size, splitting the pipe sections in half, and very often machining the surfaces to an accurate dimension. Some of this work is done by machine, and some by hand. The finished pieces are then packed, either for despatch or for storage.
(d) IABOUR FACTORS

The plant discussed above normally used to work on a five-day, fifteen-shift week. Each shift was composed of a foreman and six men, and the shifts ran from 7 a.m. Monday through to 7 a.m. Saturday. In each 8-hour shift, the first $6 \frac{1}{2}$ hours was spent on production, and the remaining l $\frac{1}{2}$ hours on cleaning out the mould-blocks and other equipment: A group bonus system was in operation, and the shifts
rotated each week, so that the night work and early shifts were shared out fairly. The size of shift employed was sufficient to cope with the demand which then existed, and indeed to increase each shift by even one man would have been uneconomical, bearing in mind the extent to which the whole process had been automated. The teams did produce a large amount of insulating material, and it would have been almost impossible to obtain a pro rata increase with one extra. So the tendency was for men to work overtime at week-ends when extra production was needed, or for the extra quantities to have been made by hand methods.

## (e) EQUIPMENT FACTORS

The mould-blocks used to form the insulation were extremely complex and therefore expensive pieces of equipment. Both the blocks and, in the case of pipe sections, the cores, were extensively jacketed, as steam heating is required to complete the chemical process (in the case of supermag) and to cause the slurry to solidify.

Each mould-block was designed to contain a number of individual mould sizes, each producing 3 feet lengths of insulation. There were two main types of block in existence, "slab moulds" producing slabs of insulation for flat and slightly curved surfaces, and "section moulds" producing insulation for pipes of a range of diameters from $\frac{11 "}{16}$ up to $8 \frac{5 "}{8}$. The range of thicknesses produced was 1 inch, $1 \frac{1}{2}$ inches, and 2 inches, with a small number at $2 \frac{1}{2}$ inches and 3 inches. Out of a total of 25 mouldblocks, 9 produced slab insulation, and 16 produced
sections. The blocks producing slabs were relatively simple in design, but each section block, with few exceptions, catered for a range of different sizes. The range of mould-blocks are shown. diagrammatically in detail at Appendix 3 C .

## NOTES ON THE CHEMICAL PROCESS

## 1.

## SUPERMAG

The raw material from which supermag insulation is made arrives at the moulding process in the form of a slurry. The chemical composition of this slurry is mainly Magnesium Carbonate Trihydrate $-\mathrm{MgCO}_{3} \cdot 3 \mathrm{H}_{2} \mathrm{O}$ - which has a crystalline structure in the form of hexagonal prisms. This, at the time of the project, was mixed with $15 \%$ blended asbestos fibre to increase the strength.

In the moulding process, the slurry is heated under pressure to a temperature of $210^{\circ} \mathrm{F}$, which causes chemical change to take place. The Magnesium Carbonate Trihydrate decomposes, giving off Carbon Dioxide, forming light basic Magnesium Carbonate $-4 \mathrm{MgCO}_{3} \cdot \mathrm{Mg}(\mathrm{OH})_{2} \cdot 4 \mathrm{H}_{2} \mathrm{O}$. This material has quite a different crystaliine structure, forming acicular crystals, shaped like long needles. These needle-like crystals intertwine and knit together, and with the asbestos fibre, rather like the structure of a bird's nest, and in doing so trap a large quantity of air, which is of course the insulating agent.

The lengths of time, and the temperatures, in the moulds and in the drying stoves are critical to the correct formation of the acicular crystalline structure. Drying takes place over a period of about one week ${ }_{2}$ the temperature at the start being $2.12^{\circ} \mathrm{F}$. This temperature is gradually raised to a maximum, at the end of the process, of $236^{\circ} \mathrm{F}$.

This insulating material is only capable of insulating up to $600^{\circ} \mathrm{F}$. Above this temperature, the water comes out of the crystals, causing the insulation to break down.

## 2. PARATEMP

As with supermag, the raw material arrives at the moulding process as a slurry, the chemical composition being Calcium Silicate in the form of artificial Tobermorite crystals (hydrated) - so called because the natural. material is found in large quantities at Tobermory in Scotland.

During the moulding process, the slurry is heated under pressure, which causes it to solidify, but no chemical change takes place at this stage. The wet pieces of paratemp, on removal from the moulds, have to be handled extremely carefully, and placed on the bogies in an interlocking pattern, and carefully supported so that they will not warp during the remainder of the process.

From the moulds, the pieces of insulation are conveyed on the bogies to the autoclave. Here they are subjected to a pressure of 190 p.s.i., and heated in steam at a temperature of $38.0^{\circ} \mathrm{F}$ for seven hours. During this period, chemical change takes place, from Tobermorite crystals to artificial Wollastonite crystals, which are anhydrous.

From the autoclave, the paratemp is taken through the same drying process as for supermag, although there is not the same need for rigid care with the drying temperature.

Paratemp is a satisfactory insulant up to $1200^{\circ} \mathrm{F}$.


MONORAIL SYSTEM


## CHAPTER 3 : PRELIMINARY WORK

## (a) APPRECIATION OF THE PROBLEM

At a first meeting with the Managing Director and Directors of the Company the situation as presented in the first two paragraphs of section 2 of this paper was expounded, and also an explanation of the problems confronting the Company. As a result of this, and before examining the factory, an appreciation of the problem was written, a copy of which appears at Appendix 3A, together with a critique of it, written after work on the project was completed.

This paper shows the first thoughts on the subject, and the critique shows to what extent ideas were changed as a result of the investigations. In particular, attention is drawn to paragraph 4 Conclusions (a) and (b). The influence of computers on Operational Research methods was not appreciated, and these conclusions were incorrect in the light of the current facility for attacking problems on a wide front using the power of the computer.

A paper of this kind is a useful starting point for an OR study. Although some conclusions turned out to be wide
of the mark, others - such as Conclusion 4(e) - pointed the way in which the project would progress.

After this first paper, work was concentrated on getting to know the complete picture of production as carried on at the factory. Visits were made and discussions held with the Works Manager and members of his staff. The production process was carefully examined from start to finish, as described in section 2. A visit was made to a typical site a Propane Reforming Unit. This visit, which is reported in Appendix 3B, gave a valuable insight into the way in which insulating materials are used on site. The difficulty in forecasting the exact requịrements of insulating materials was appreciated by this practical inspection.
(b) AVAILABLE DATA

During the visits to the works, various documents were obtained, giving details of recent and current production, and data about the equipment used. These documents, which are described briefly below and of which relevant extracts, where nècessary, are appended, comprise:-

Mould Data Sheets and related papers. Appendix 3C (relevant extracts)

Chart giving location and composition of Mould Blocks

Summary Record of despatches of supermag and paratemp 1960-1964 inclusive. Appendix 3D is an example of the amount of data for one of the two materials, although the actual figures were different. This Appendix was prepared for a case study on the project.

Master Production Stock and Demand. Sheets.
Appendix 3F
Utilization of Existing Moulds by Core-changing.
Appendix 36 (abridged)
Mouild Data Sheets (Appendix 3C)
The Mould Data sheets gave details of the mould-blocks, in which the pieces of insulation are made. Relevant extracts have been taken and are recorded at Appendix, 3 C . As was explained in chapter 2, most of the mould-blocks are capable of making more than one size of insulation, the exceptions being blocks $\mathrm{X},-\mathrm{Y}, \mathrm{Z}$. . The details regarding thickness, size, and number of cylinders in each block, are shown in the finst four columns of Appendix 3C. The next two columns show the dry weight of insulation, followed by the number of cycles per week. Less panatemp is produced due to the extra process in the autoclave, as already described. The next columns show the output per week. Chart giving Locations of Mould-blocks

This chart gave a complete pictorial representation of each mould-block and the station at which it was normally used. The information; as far as pipe insulation is concerned, is shown in the last two columns of Appendix 3C. Sumnary Record of Despatches of Supermag and Paratemp


A summary of the monthly despatches of supermag for the years 19.60 to 1964 inclusive was provided, together with the actual records of despatches for each cost period ( 4 weeks) in the 5 years concerned. The summary is shown in the form of Appendix: 3D, which was produced for a case
study based on this project, the figures having been corrupted to avoid prejudịcing commercial security. As can be seen, there was a mass of factual data contained in these records, and the summary gave the maximum, minimum, and average quantities despatched for each pipe size in 1 inch, $1 \frac{1}{2}$ inch and 2 inch thick insulation per cost period of four weeks. The summary also gave despatches of $2 \frac{1}{2}$ inch and 3 inch thick insulation for 1964 only.

For paratemp, the summary was only for the two years 1963 and 1964, for each thickness from 1 inch to 3 inches, together with the actual records of. despatches for each cost period of four weeks.

From these records charts were produced of despatches, the most important being the despatches of 1 inch thick and ll $\frac{1}{2}$ inch thick supermag, which is shown at Appendix 3E. The main conclusions from examining these charts are:-
(a) The big variation in quantities despatched between pipe sizes:
(b) The natio of maximum despatch to average despatch is less than 2 in the case of popular sizes, but is much greater in the case of the less popular sizes. Forecasting the demand for less popular sizes will be correspondingly more difficult due to the large variations in demarid.

## Master Production Stock and Demand Sheets (Appendix 3F)

These sheets are produced by the works each week, and are supposed to show the quantity of insulating materials
actually manufactured during the past week, together with the potential capacity (supermag only), .the quantity in stock, and the quantity on order. The figures shown did not include the quantity in the drying stoves, which amounts to about one week's output, so although the records give an indication of the performance of the work, they do not show the whole picture. One sample sheet for supermag and one for paratemp is shown. Utilization of existing Moulds by Core-changing (Appendix 3G)

The important concept of core-changing has already been mentioned, both at the end of chapter 2 and in Appendix 3C. The principle is that, in any mould cylinder, the core, which forms the inner surface of the moulded insulation, should be capable of easy removal, and replacement by a core of a different diameter. The diagram which follows illustrates how different thicknesses can be produced by this method.


The diagram shows how the same mould, of radius $1 \frac{27}{32}$ ", can produce insulation of either 1 inch thickness for $1 \frac{11}{16}$ diameter pipe, or $1 \frac{1}{2}$ inch thickness for $\frac{11 " 1}{16}$ diameter pipe. In the same way, with the larger sizes, it will be apparent that, from the same mould, 1 inch thick, $1 \frac{1}{2}$ inch thick, 2 inch thick, $2 \frac{1}{2}$ inch thick, and 3 inch thick insulation can be produced by merely changing the cores.

The chart at Appendix 36 shows how important this concept is, and indeed it has been a major factor in the study. Until this project was started, core-changing was used to only a very limited extent as shown in Appendix 3C, last column but one. But at Appendix 3G it can be seen that, in many cases, four and even five different sizes of core could be used in any one cylinder. Thus a cylinder producing insulation of 1 inch thickness for a 5 inch O.D. pipe could produce $1 \frac{1}{2}$ inch thick insulation for a 4 inch O.D. pipe, or 2 inch thick for a 3 inch O.D. pipe, or $2 \frac{1}{2}$ inch thick for a $1 \frac{29^{\prime \prime}}{32}$ inch O.D. pipe, or finally 3 inch thick insulation for a $\frac{27^{\prime \prime}}{32}$ inch 0.D. pipe, by using this principle. Many of these sịzes were not being made by precision moulding, so the Company could have greatly increased its range of products by this method.
(c) OBSERVATIONS ON EXISTING PRODUCTION

The examination of the documents took several months', bearing in mind the need for constant consultation with the Company. It became clear that, under the arrangements then in force, it was only possible to satisfy the customer at the expense of the following:-
(i) Limiting total production to accommodate short runs for urgent orders.
(ii) Producing unwanted section sizes, or further limiting production by "blanking off" (see below) parts of mould-blocks.
(iii) Holding unduly large stocks, particularly of unpopular sizes, which mainly consisted
of the larger varieties, and which therefore took up a great deal of storage space.
(iv) Not using all mould stations to the best advantage.
(d) REASSESSMENT OF THE PROBLEM

The problem now appeared as a combinätion of production control and stock control. Due to all the reasons already discussed, the production plan has to be modified continually to cope with rush orders, and at the same time, stocks of less popular sizes are liable to increase, and may lie dormant for months and even years.

In the case of pipe insulation, the pattern of demand, by sizes, was most irregular (see Appendices 3D and 3E), although' 'certain lines were consistently much more popular than others. The variation between maximum, average, and minimum production in cost periods (4 weeks) is also of interest. Popular sizes show only about $100 \%$ difference between average and maximum despatches, whereas those for which demand is normally small show several hundred percent difference: e.g. from Appendix: 3E
for supermag: Popular - 1 inch x $1 \frac{11}{32}$
Ratio of maximum to average is about 1.5 : 1
Unpopular - 1 inch $\times 7{ }^{\prime \prime}$
Ratio of maximum to average is about' 8 : 1
This indicates that, for an unpopular size; a large order would arrive once in a year, whereas during the rest of the year, very little was produced.

In fact, out of the 23 stations used for both slab and
pipe section production, only about 16 would be in use at any one time. There were various reasons for this, including:-
limitation in the production of the raw slurry monorail capacity
manpower available
time required to change mould-blocks
problems connected with using two quite
different raw materials
time for corechanging
time for altering "blanking off" (see below) From this examination, the problem seemed to be as follows:-

First, what would be the best method of producing the various types and sizes of pipe insulation? THE PRODUCTION PROBLEM.

Secondly, what stocks of each type and size should be held as a minimum, in order to achieve the minimum delay in satisfying a customer's order? THE STOCK PROBLEM.

This paper is concerned mainly with the first - the Production Problem.
(e) THE PRODUCTION PROBLEM

The terms of reference of the study excluded detailed consideration of any part of the factory process before or after the moulding stage. (Note that it is not normal practice for $O R$ studies to be restricted in this way.) It was therefore agreed with the Company that the main object of study in the works would be the problem of the optimum mould-block configuration. The activities of the Sales

Department, of course, have an important influence on production problems; in such things as the definition of delivery dates, but it was decided to take these as given facts of the situation. At the same time, a dataprocessing operation for the Sales Department was in progress, some results of which are used in this report.

From these preliminary investigations, then, it was decided that one of the basic production problems was the lack of fiexibility caused by the arrangement of moulds in the mould-blocks. It was clear that, like'so many other parts of the manufacturing process, the mould-block arrangement had developed through force of circumstances, and in its existing state was causing these limitations i.e., urgent orders interfering with efficient production, unwanted - and usually large - section sizes being produced because of the particular arrangement of moulds in blocks, unduly large stocks being held, and mould stations not being used to the maximum.

It was felt that an examination of the mould-block system for pipe insulation would yield fruitful results, and first thoughts on the project were to consider the possibility of changing mould blocks as required, or of changing cores or liners in mould-blocks to vary production. A configuration of mould-blocks was required which w.ould give at least as good service to the customer, but at the same time would
reduce costs
increase total useful production
enable production control to function effectively
cut down stocks if possible
increase the range of thickness which can be produced
eliminate, or minimise, production of unwanted section sizes
avoid, or-minimise, "blanking off" (see below)
(f) DETAILED CONSTDERATION OF MOULD-BLOCKS

It was clear that the first task was to examine the existing distribution of moulds within mould-blocks, and see in what ways they were inefficient. To do this, a detailed explanation of the existing mould-block distribution is needed.

The size of each mould-block is: length 44 inches, normal width 16 inches, depth 48 inches. The blocks concerned with the manufacture of pipe insulation number sixteen, and are lettered as. follows:-
 - the order in which they are listed in the Data sheet (Appendix 3C).

The composition of the mould-blocks has been
re-tabulated with respect to O.D. pipe size and thickness of insulation, in the following table:-

| O.D. Pipe (inches) | Thickness |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 inch | $1 \frac{1}{2}$ inch | 2 inch | 2. $\frac{1}{2}$ inch | 3 inch |
| $\begin{aligned} & 11 / 16 \\ & 27 / 32 \\ & 11 / 16 \end{aligned}$ | $\begin{aligned} & V(2) \\ & W(9) \\ & W(9) \end{aligned}$ | $\begin{gathered} I(1) \\ V(3)+G(1) \end{gathered}$ | $\begin{aligned} & N(I) \\ & N(I) \\ & N(I) \end{aligned}$ |  |  |
| $\begin{array}{ll} 1 & 11 / 32 \\ 1 & 11 / 16 \\ 1 & 29 / 32 \end{array}$ | $\begin{aligned} & Z(16) \\ & V(7) \\ & Y(14) \end{aligned}$ | $\begin{aligned} & G(1) \\ & G(1) \\ & F(1) \end{aligned}$ | $\begin{aligned} & N(1) \\ & N(1) \\ & N(1) \end{aligned}$ |  |  |
| $\begin{array}{ll} 2 & 1 / 8 \\ 2 & 3 / 8 \\ 2 & 5 / 8 \end{array}$ | $\begin{aligned} & V(2) \\ & X(14) \\ & C(1) \end{aligned}$ | $\begin{aligned} & I(I) \\ & F(I) \\ & H(I) \end{aligned}$ | $\begin{gathered} N^{+}(1) \\ J(1)^{+}+N(1) \\ N^{+}(1) \end{gathered}$ |  |  |
| $\begin{aligned} & 3 \\ & 3 \frac{1}{2} \\ & 4 \end{aligned}$ | $\begin{gathered} C(3) \\ C(3)+H^{*}(1) \\ C(1) \end{gathered}$ | $\begin{aligned} & G(1) \\ & F(I) \\ & H(i) \end{aligned}$ | $\begin{aligned} & F^{*}(1) \\ & J^{*}(1) \\ & H^{*}(1) \end{aligned}$ |  |  |
| $\begin{aligned} & 4 \frac{1}{2} \\ & 5 \\ & 5 \frac{1}{2} \end{aligned}$ | $\begin{aligned} & C(2) \\ & D(1) \\ & D(1) \end{aligned}$ | $\begin{aligned} & F(1) \\ & H(1) \\ & G(1) \end{aligned}$ | $\begin{aligned} & J(I) \\ & I^{*}(I) \\ & J(I) \end{aligned}$ |  |  |
| $\begin{aligned} & 6 \\ & 6 \\ & 7 \end{aligned} \quad 5 / 8$ | $\begin{gathered} E(1) \\ E(1)+G^{*}(1) \\ E(1) \end{gathered}$ | $\begin{aligned} & I(1) \\ & F(1) \\ & M(1) \end{aligned}$ | $\begin{aligned} & M^{*}(1) \\ & K(1) \\ & M^{*}(1) \end{aligned}$ | K* (1) | K* (1) |
| $\begin{aligned} & 7 \frac{1}{2} \\ & 8 \\ & 85 / 8 \end{aligned}$ | $\begin{gathered} \cdot E(1) \\ D(1) \\ D(1)+I *(1) \end{gathered}$ | $\begin{gathered} I(1) \\ M(1) \\ H(1)+K^{*}(1) \end{gathered}$ | $\begin{aligned} & K(1) \\ & M(1) \\ & K(1) \end{aligned}$ |  |  |

* by core change
+ by "scraping" - a machine operation which increases the internal diameter of the insulation, decreasing its thickness slightly.

From this table, and from the mould-block details given in Appendix 3 C , it can be seen that mould blocks $\mathrm{X}, \mathrm{Y}$, and Z
had respectively $14 \times\left(1\right.$ inch $\times 2 \frac{3 "}{8}$. O.D.), $14 \times(1$ inch. $x$ $1 \frac{29 "}{32}$ O.D.) , and $16 \times\left(1\right.$ inch $\times 1 \frac{11}{32}$ " O.D.) mould cylinders in them. "The remaining thirteen section moulds had a mixture of different sizes of mould cylinder in them: e.g. Block $V$, had $2 \times\left(1\right.$ inch $\left.x \frac{11 "}{16} 0 . D.\right)$ plus $7 \times\left(1\right.$ inch $\left.x \frac{11}{16} 0 . D.\right)$ plus $2 \times$ ( 1 inch $\times 2 \frac{1 "}{8}$ O.D.) plus $3 \times\left(1 \frac{1}{2}\right.$ inch $\times 1 \frac{1}{16}$ " O.D.) mould cylinders. Conversely, to make insulation to fit. 3그" O.D. pipe, 1 inch thick could be made from Mould Block C. ( 3 cylinders) and $H$ ( 1 cylinder by core-change): $1 \frac{1}{2}$ inch thick from Mould Block $F(1$ cylinder $)$ and 2 inch thick from Mould Block J (l cylinder).

## (g) BLANKING OFF

Although it was possible
 to vary production by blanking. off cylinders, only certain cylinders in a block could be excluded in this way. The ones that could be blanked off most easily were those on the extreme ends of the mould-block; e.g. nos. 1 and 2, 13 and 14 in the Plan. A group in the centre could also be cut out, e.g. nos. 7 and 8,5 and 6,9 and 10 .
 The reason for this was mechanical: the extreme ends could be blanked off by narrowing the funnel through which the slurry enters the block - see Section A - whereas the central cylinders could be blanked off by dividing the funnel in two see Section B.

The designers of the mould-blocks, therefore, had to exercise great care in selecting the physical layout of the cylinders in those blocks other than $X, Y$ and $Z$, to enable any possible control over the sizes made to be exercised. At the same time, of course, the whole system of blanking off was uneconomical in that it necessarily entailed cutting down the volume of production, as the cycle time was the same however many cylinders in a block were utilized.

## A CHEMICAL COMPANY. STOCK CONTROL

## Appreciation of the Problem



Critique
The original appreciation, written in August 1964 at the beginning of the project, is examined, paragraph by paragraph, concluding with a general appraisal.

OBJECT
1.

This paper attempts to s.tate some of the problems which will have to be examined in this study, and hence to examine the data which will be required, and the method of tackling the study as a whole.

This was a statement of the need for writing this appreciation.

FACTORS
2. The problem to be examined

The object of the whole study is to determine what, under present conditions, the level of holdings of stocks of the various sizes of pipe insulation'sections

At this early stage of the project, it was desirable to keep the terms of reference as broad as possible. A better object might have been "to determine what strategy should be pursued

## Appreciation

should be, and how these holdings should be made to vary in the future, when requirements alter.

Conclusion (a) An examination of the production and expenditure of the various sections, over the past few years, is required with particular reference to the fluctuations in the levels of stocks held, from time to time.

Conclusion (b) Some examination of any likely alterations in demand in the future is required.
3. The demand

Demand for insulation sections comes principally from sites, where work is being carried out by sister companies, or subsidiaries. Due to site working conditions -

## Critique

in the factory in order to cope with a fluctuating demand for a wide variety of products". As will be seen, the scope of the project was in fact widened later. Conclusion (a) The examination of the production over the past few years was in fact carried out, and was the basis for many of the recommendations. We were not able, however, in the course of this project, to examine expenditure. This would have been the next job.

Conclusion (b) Considerable discussion of the future requirements for insulation materials was held with the management, and our conclusions were taken into account in the final analysis.

This factor was correctly stated and needs little comment now. The conclusion is however somewhat restrictive, and tends to assume the result of the investigation:

## Appreciation

especially the fact that
insulation engineers being
last on site, are usually
late in starting work, it is
not possible to anticipate requirements due to the
bulky nature of the materials and.the limited storage space. Conclusion This factor underlines the need for the study. An optimum level of st.ock holding is required in order that the bulk of the requirements for any particular site may be despatched with the minimum of delay, the balance being found from current production.
4. The variety of pipe insulation sections

There is a huge variety Again, the factor is
of insulation sections. Pipe correctly stated and was verified sizes themselves vary greatly, in the course of the study. and then there are bends of various shapes, different thicknesses, different materials, and many other varieties.

Conclusion (a) The initial
Conclusion (a) This conclusion -
study will have to be confined restricting the initial study to
to a small proportion only of the different varieties, as there will not be time to examine the "through-put" of every single size and type.

Conclusion (b) The method of selecting this proportion should be to sort out the whole production into classes according to total production; and then to take random samples of each class in proportion to the total number produced of that class.

## Critique

a small proportion only of the different lines - was questioned at the time by the project leader, on account of the ability to tackle such problems on a broad front, with the help of a computer. In the event, although at first not much use was made of the computer, it was found necessary to consider the whole range of products, as this was the root of the problem, and entirely wrong results could have been reached if this narrow approach had been used. This also points to the advantage of team work in solving OR problems.

Conclusions (b), (c), (d) derive from conclusion (a) and were similarly put aside.

## Appreciation

Critique
Conclusion (c) The storage
space available would also have to be reduced proportionally.

Conclusion (d) Referring to factor 2 (data required), an overall picture of limited production and demand will be required to set up the study, but more detailed data of the samples to be examined will be necessary.

Conclusion (e) The wide variety points to the need, if possible, for flexible production methods (i.e. the ability to switch quickly from one size and type to another).
5. Site Work

Locations of sites are
widely distributed throughout the country and possibly
overseas. Business has
recently changed from large
contracts, and consists mainly
of small orders. This trend mạy continue.

Conclusion (e) This was an important conclusion and had considerable effect on our thinking.

An important factor, correctly stated.

## Appreciation

Conclusion (a) The wide dispersion of sites must be taken into account, and in particular the transit time required for materials to reach sites. Data will be required from the Company of the effect this transit time has on stock holdings. Conclusion (b) The wider dispersion of business will make the despatch of stores more difficult, and it will. also affeet the type of insulation materials being used. This trend over the last few months will have to be examined as a basis for forecasting future requirements by extrapolation:

## 6. Methods of manufacture

Two methods of manufacture of the pipe sections and slabs are at present being employed concurrently. These may be described briefly as the "Hand" method

## Critique

Conclusion (a) The effect of transit time on stock holdings was later found to be less significant compared with other factors.

Conclusion (b) Although this conclusion was valid, the direction which our work led us made it less important than was expected at this stage.

As stated, the "Hand" method of manufacture enabled a degree of flexibility to be retained in the production plan.

## Appreciation

and the "Machine" method.
The intention of the Company
is eventually to discontinue the "Hand" method and replace it by expanding the "Machine" method.

Conclusion (a) At first sight this alteration, although economising in labour, would make production even more inflexible than at present. (It is costly and time-wasting to change the output of machines in the "Machine" method. The "Hand" method is more flexible as it only takes a few minutes to change output. Current production is therefore geaned to make the sizes in'greater demand by machine, filling in wherever necessary by hand.)

See also Conclusion 4(e). Conclusion (b) Production records, it is hoped, will distinguish between' "Hand" made and "Machine" made

Conclusions (a) and (b) The Company did not discontinue the "Hand" method during the course of the project. The recommended solution introduced flexibility into the "Machine" method, thus enabling the "Hand" method to be discarded later. Although desirable, the main production records did not in fact distinguish between the two methods.

## Appreciation

Critique
insulation sections. The Company should be dissuaded from changing over completely to Machines until the effect: on the stock problem has been assessed.
7. Costs

Production costs by both methods, Storage costs, Transport costs, Handling costs, and any other relevant costs will have to be examined.

Conclusion All these data will have to be obtained and allocated to the samples under detailed examination. Their respective effects on total costs will have to be measured.

For instance, the trend to more, smaller contracts, and the Company's intention to do away with "Hand" manufacture, may both point to the need for greater storage space.
8. Information from other sources

In order not to have to
start from "scratch", it will be necessary to obtain

This factor was indeed valid, and the next phase of the investigation would have been to examine costs.

Conclusion refers again to samples - see 4(a) above.

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Appreciation
information on the Stock Control Problem from other sources, especially from individuals and other agencies who have carried out work on the problem. Some possible sources are listed below:
a. DSIR Operations Unit, St.ate
House, High Holborn,
London, W.C.I
b. Purchasing Officers Associ-
ation, York House, Westminster Bridge Road,
London, S.E.I
c. Operational Research Society
d. Other Universities
(Dr. K.B. Haley, Birmingham
University, already approached)
e. Authors:
Vazsonyi: Scientific Programming in Business and
Industry. Wiley 1958
Burbridge: (writes articles in journals)
Conclusion An immediate start should be made on obtaining as much help as possible from these s.ources.
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## Appreciation

SUMMARY OF CONCLUSIONS
9. (a) Due to the wide variety of insulation sectịons, it will be necessary to confine the study to a small "rạndom" sample, which will be truly representative of the total "population".
(b) Storage space will be assumed on a "pro rata". scale.
(c) Datia required
(i) To set up the study, a broad picture of production of all varieties, over 2 or 3 years, is required, in order to sort out varieties into levels of production, and hence to arrive at a "random" representative sample.

For the sample study
(ii) Production, demand,

- and stock levels over at least 3 years - to include trends, i.e. those iters where consumption is reducing, or increasing, or teriding to remain constant.
(iii) Production data
must discriminate between "Hand" y years - to include trends,

This summary was, of course, written around the proposal to confine the study to a small sample. Taking the study to cover all the various "Lines", we find that paragraphs 9(c)(i), (ii) were done, (iii) the problem of flexibility was a major consideration, (iv) the effect of demand on production was constantly under review, (v) costs were not in fact examined in the part of the project that is covered by this thesis, (vi) although much reading was done, no help was actually "sought", as the problem turned out to be special.

.

method and "Machine" methods of manufacture, to assess the effect of stopping "Hand"
production, and the consequent effect on flexibility. (iv) Distrịution data the effect on stock levels required due to transit time, and the changes caused by the change in business. Will
demand continue to alter, and if so how will this affect production?.
(v) Costs of production, storage, transport, handling, etc. will be required over the same period, to examine their effect on storage capacity.
(vi) Other sources
should be approached for help
(see Factor 8).

Date:
Conditions on site:
Object of visit:

Thursday 6 August 1964
Poor - drizzling and muddy underfoot The object of the visit was to see typical site working conditions, and in particular the problems of site control and supervision

## Description:

The party consisted of the local Manager of Company "X";
Mr. G.W. Hannan, Sunderland Technicai College; and myself.
Work on site was proceeding on two main methods of insulation. First we saw a large cylindrical tank being insulated by means of foamed polyunethane. Formwork had been erected round the tank, and the insulating material, which arrives on site as two different liquids contained in drums, is pumped into the formwork in the correct proportions. On mixing the two liquids, the material sets into a hard spongelike substance with very good insulating properties.

The problem with this material is connected with its high cost. Only responsible individuals can be entrusted with the job of using the material, as any mistake in the proportions of each liquid used could involve the Company in heavy losses financiálly. Thịs method of insulation is comparatively new not more than two years old.

The second method of insulation being used on the site was the use of the more standard materials, such as 85\% Magnesia,
and Calcium Silicate ("Paratemp") for the insulation of outdoor pipework, ducting, outlet flues, valves, fractionating towers, etc. Considerable problems exist in this sort of work. The customer usually requires work to be carried out progressively, so that the plant can be brought on stream successively, one section at a time. There are problems connected with the erection of scaffolding; and with the dangenous type of work, fixing insulation high up on a tower. There is also likely to be interaction between the pipework erectors and the insulating contractors, and frequently the shape of pipework may require modification to enable insulation to be carried out effectively. Apart from these complications, the impression of work on site was gained of a small number of men, working very much on their own in difficult and sometimes dangerous positions.













#  <br>  <br>  



























$\because 8000000800 \mathrm{E}^{\circ} \mathrm{g} 0008000 \mathrm{~g}$

3.0 Incheos thick




$\because: 800000000 \circ 00 \mathrm{~g} 000 \mathrm{O} 00 \mathrm{~g}$



CASE STUDY THE THERMICA COMPANY DESPATCHES.
1964.
2.5 inch thick. 3.0 inch thick. High Low Av. High Low AV. Code

| 1 | 0 | 0 | 0 | 0 | 0 | 0 |  | ix. 2.6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2 | 0 | 0 | 0 | 0 | 0 | 0 |  |  |
| 3 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1/16 |
| 4 | 5 | 0 | 0 | 0 | 0 | 0 | 1. | 11/32 |
| 5 | 204 | 0 | 17 | 0 | 0 | 0 | 1 | 11/16 |
| 6 | 148 | 0 | 24 | 0 | 0 | 0 | 2 | 23:32 |
| 7 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1/8 |
| 8 | 20 | 0 | 2 | 0 | 0 | 0 | 2 | 3/8 |
| 9 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 5/8 |
| 20 | 15 | 0 | 2 | 0 | 0 | 0 | 3 |  |
| 11 | 263 | 0 | 20 | 51 | 0 | 4 | 3 | 1/2 |
| 12 | 530 | 0 | 44 | 0 | 0 | 0 | 4 |  |
| 13 | 994 | 0 | 231 | 5 | 0 | 0 | 4 | 1/2 |
| 14 | 3 | 0 | 0 | 0 | 0 | 0 | 5 |  |
| 15 | 224 | 0 | 20 | 0 | 0 | 0 | 5 | 1/2 |
| 16 | 0 | 0 | 0 | 0 | 0 | 0 | 6 |  |
| 17 | 1697 | 0 | 653 | 173 | 0 | 22 | 6 | 5/8 |
| 18 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |  |
| 19 | 1510 | 0 | 602 | 0 | 0 | 0 | 7 | 1.12 |
| 20 | 0 | 0 | 0 | 0 | 0 | 0 | 8 |  |
| 21 | 97 | 0 | 8 | 148 | 0 | 12 | 8 | 5/8 |

SUPERMAG DESPATTCHES PER COST PERAD (over Syrn) APPONDIX 3 E


COST PERIOD. . $8 /$
MASTER PRODUCTION ETOCK \& DEMAND SHEET
SUPER-MAGNESIA

| 1" thick |  |  |  | OnOrderup to\&incl.sub.per. | $1 \mathrm{I}^{\prime \prime}$ thick |  |  |  | OnOrderup to$\&$incl.sub.per. | 2" thick |  |  |  | $\left\{\begin{array}{c}\text { On } \\ \text { Ordes } \\ \text { up } t \\ 8 \\ \text { incl } \\ \text { sub. } \\ \text { per. }\end{array}\right.$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Super-Magnesia |  |  |  | Super-Magnesia |  |  |  |  | Super-Magnesia |  |  |  |  |
| Ptnl | Act. |  |  |  | Ptnl | Act. |  | ock |  | Ptnl. |  | Sto |  |  |
| make |  | Rough | Mach. \& pkd |  | make |  | Rough | $\begin{aligned} & \text { Mach. } \\ & \text { \& pkd } \end{aligned}$ |  | make |  | Rough | $\begin{aligned} & \text { Mach } \\ & \text { \& } \\ & \text { \& } \end{aligned}$ |  |
| A | B | C | D | E | A | B | C | D | E | A | B | C | D | E |
| 16 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 161200 | 2520 |  | 1950 | 2532 |  |  |  |  | 150 |  | 315 |  | 324 |  |
| 335400 | 1958 |  | 8000 | 2081 | 600 | 500 |  | 1900 | 225 |  |  |  | 450 |  |
| 165400 | 3520 |  | 4150 | 5120 | 600 | 1335 |  | 7300 | 1701 |  |  |  |  |  |
| 1329600 | 5070 |  | 1300 | 5076 | 600 | 1515 |  | 530 | 810 |  |  |  | 324 |  |
| 119+200 | 3340 |  | 1984 | 5833 | 600 | 380 |  | 530 | 273 |  |  |  | 351 |  |
| /324400 | 1500 |  | 4994 | 3022 | 600 | 540 |  | 1440 | 150 |  | 183 |  | 544 |  |
| 3000 | 1430 |  | 9300 | 941 | 600 |  |  | 864 | 528 |  |  |  |  |  |
| 2400 | 3400 |  | 8696 | 2930 | 600 | 540 |  |  | 2647 | 600 |  |  | 3761 | 252 |
| 600 | 183 |  | 2134 | 522 | 600 |  |  | 1300 |  |  |  |  |  |  |
| 1800 | 867 |  | 1620 | 4189 | 600 | 380 |  |  | 1979 |  |  |  | 513 | 150 |
| 1800 | 944 |  | 1558 | \$196 | 600 | 540 |  |  | 2086 | 600 | 532 |  | 122 | 210 |
| 600 | 319 |  | 1620 | 705 | 600 | 76 |  | 335 | 525 |  |  |  | 3761 | 1851 |
| 1200 | 688 |  |  | 431 | 600 | 540 |  | 81 | 269 | 600 | 532 |  | 1841 | 1218 |
| 600 |  |  | 1066 | 402 |  | 76 |  | 668 | 420 |  |  |  | 123 | 303 |
| 600 |  |  |  | 233 | 600 |  |  | 200 | 471 | 600 |  |  | 794 | 569 |
| 600 |  |  | 1932 | 81 |  |  |  | 935 |  |  |  |  |  | 186 |
| 600 | 380 |  | 114 | 894 | 600 | 540 |  | 1998 | 108 | 600 | 270 |  |  | 1175 |
| 600 |  |  | 1342 |  |  |  |  |  |  |  |  |  |  |  |
| 600 |  |  | 692 | 456 | 600 |  |  | 690 | 27 | 600 |  |  | 411 | 747 |
| 500 |  |  | 900 |  |  |  |  |  |  |  |  |  |  | 138 |
| 600 |  |  | 450 | 186 | 600 | 347 |  | 1050 | 582 | 600 | 1270 |  | 492 | 288 |

COST FERIOD. . . $8 / /^{\prime}$
MASTER TRODUCTION STOCK \& HEEK CO:URENCING MONDAY. . . Y9.7

DETHMD SHEET
EARMTETR


Appendix 3F (contd)

(58)

The rance of possible sizes of insulation which COULD BE PRODUCED USING DIFFeRenT. SIzE A CORES.


## CHAPTER 4 : MOULD BLOCK CONFIGURATION

(a) POTENTIAL OUTPUT

Having decided to look at the configuration of each mould-block, it appeared that the first step should be to examine carefully the design of the existing mould-blocks in relation to current demand for insulating materials, and to see in what ways the design could be improved. This examination was also carried out in order to design a method, acceptable to the Company, for simulating production in the works.

Tunning back to the mould data sheet (Relevant Extract Appendix 3C) the Output/Week/Size column (Linear Feet) was converted into a "Potential Output per Shift". for supermag and paratemp, by taking 75\% (giving an ample allowance for contingencies) of the figures in the Relevant Extract, and dividing them by 15 , i.e. 5-day week x 3-shift. • Thus, for Mould-block V, 1 inch $\times \frac{11}{16}$,

Supermag Potential Output $\underset{\text { per shift }}{\text { St }}=\frac{75}{100} \times 1620 \times \frac{1}{15}=81$
Paratemp " " " $=\frac{75}{100} \times 12.60 \times \frac{1}{15}=63$
In other words, Potential Output per Shift is equal to a fraction of $\frac{1}{20}$ of the Linear Feet figure in the mould data sheet extract.

In this way, a table (Appendix 4A) showing Demand/Output for each size in each mould-block was built up for the present configuration. For supermag, "Demand" was taken as the Average Despatch over the five years 1960-1964 inclusive, and in order to show the situation more clearly, a period of TWELVE WEEKS (i.e. three times the normal accounting period) was chosen. Thus the figures for supermag were obtained from the Summary Record of Despatches of supermag - similar to the Table at Appendix 3D - by multiplying the figures in the final column (Average 1960-1964) on each page by three. For paratemp, a similar calculation was made to find the average figures for 1963-1964.

Going through the calculations in Appendix 4A for Mouldblock $V$, in line 1 the Average Demand was 4,128 linear feet of supermag (col. 7) and the potential output per shift was 81 linear feet (col. 5). Hence for supermag, Demand/Output $=$ 4128/81 = 51 - to the nearest whole number larger than the exact figure - which is shown in column 9. Similarly., for paratemp, 306 (col. 8) divided by 63 (col. 6) gives 5 (col. 10). Column 11 is the total number of shifts required to produce 4128. feet of supermag plus 306 feet of paratemp, and is found by adding the contents of columns 9 and $10(51+5=56)$. In the same way, 80 shifts are required to produce the total demand of 1 inch $x \frac{11^{\prime \prime}}{16}$. insulation, 75 shifts for 1 inch by $2 \frac{1{ }^{\prime \prime}}{8}$ insulation, and 40 shifts for $1 \frac{1}{2}$ inch $\times \frac{1}{16}$ " insulation. The last figure is shown in brackets, as it could also be produced in Mould-block $G$ line 1 - but with only one mould as compared
with three in Block $V$, it would take about three times as many shifts (119 instead of 40).

Examining these four totals, and ignoring for the moment the problem of the two different materials involved, where production obviously cannot be mixed, we find that, unless some of the moulds are blạked off, there will be overproduction of some sizies in order to produce the required amount of 1 inch $x \frac{11 "}{16}$ insulation. The 80 shifts needed for this represent 5.3 weeks production (col. 12). and this would involve overproduction (col. 13) of the other sizes in Block $V$ of 24,5 , and" 80 shifts.

The same method was: used in the case of each mould-block, and only in cases where there were no mixtures of sizes in a mould-block (Blocks $Z, Y, X$ ) was there no overproduction. As well as taking no account at present of the need to separate the production of supermag and panatemp, this tabulation also takes no accurate account of the time required for core changing, blanking off; cleaning the moulds, and other interruptions to normal production. A proportion of these is covered by the "contingencies", for which a figure of $75 \%$ of the theoretical figure of output was taken - see above.

Even using these average figures (such figures must be used with discretion when considering output rates in a factory), it appears that, on three of the mould-blocks C, F, H - the production would be insufficient to meet demand in the twelve week period. Only 180 shifts per block would be available, and, for Block $C_{3} 1$ inch $\times 4 \frac{11}{2 \prime \prime}$, 189 shifts would be needed. For Block $F$, in $1 \frac{1}{2}$ inch thickness, $2 \frac{3}{8}$ ". O.D.
would need 250 shifts, $3 \frac{1}{2}{ }^{\prime \prime}$ O.D. would need $303 ; 4 \frac{1}{2}$ " O.D. would need 319 , and $6 \frac{5}{}^{\prime \prime} 0 . D$. would need 212 shifts. In the case of Block $H$, the $1 \frac{1}{2}$ inch $\times 8 \frac{5}{8}$ " would need 222 shifts.

As well as this failure to meet average requirements in these few cases, a considerable amount of overproduction (see col. 13) would take place, unless careful measures for blanking off were taken, with a consequent drop in total production.

The Table at Appendix 4B shows how the mould-blocks would be allotted to ten of the twenty-three stations. This Table also shows that, at stations 7, 8, 9 and 10, mould-blocks would have to be changed once each at stations 7 and 8, and twice at stations 9 and 10. As was described in section 2 under "Equipment Factors", the mould-blocks are very complicated pieces of equipment, requiring skilled plumbers to install them into position. It would be difficult, therefore, to carry out so many changes, and although, for the purposes of this comparison, it was assumed that each change would take two shifts to complete, in fact it would take longer.

Clearly the situation chosen was artificial. For one thing, only ten of the twenty-three stations were deemed to be available for the Section mould-blocks. Of the remaining thirteen, eight stations were always allotted to the production of slab insulation and the balance of five were assumed to be undergoing maintenance, repairg or core-change - a normal situation in this works.

In other words, this would be an adverse situation for

Production Control, but on the other hand they would be dealing with only the average requirement, so on half the occasions they would have to produce more than these amounts. At the same time; in practice there would not be the requirement to change mould-blocks so frequently, as the five "spare" stations could be successively brought into use, and a small stock of less popular sizes could be maintained, to cater for the sporadic nature of the demand for them.
(c) CONFIGURATION A

Having examined the results obtained from simulating production with the existing configuration, it was decided to devise a drastically changed configuration of moulds in mould-blocks, which was named "Configuration A". The basic plan behind this configuration was to go to the other extreme - each mould-block would produce only one size of section per thickness - but use would be made of core-changing as much as possible; secondly, it was decided to increase the variety of sizes which could be made - as well as all sizes of section insulation up to $8 \frac{5 "}{8}$ diameter, of thicknesses 1 inch, $1 \frac{1}{2}$, and 2 inches, the need existed for making insulation of $2 \frac{1}{2}$ inches, and 3 inches thick, up to $7 \frac{1}{2}$ " and $6 \frac{5}{8}$ " diameter respectively, at least.

Configuration $A$ is shown at Appendix 4C. Due to the basic design of the system, instead of the present 16 mouldblocks, a total of 23 blocks would be required. The facility of core-changing would enable the widest possible range of sizes to be made, but at the same time, only compatible sizes - i.e. those which could be obtained by
core-change - of mould were included in any one mould-block. The effect of this would be to eliminate the need for blanking off. The time allowed for changing cores was four hours, which seemed a realistic figure.

Of the 23 mould-blocks planned, only three would be identical with the existing configuration: these were Blocks $X, Y$, and $Z$. This was because a separate mould-block was planned for each diameter of pipe at 1 inch thick, except for $2 \frac{1}{8}$ " and $2 \frac{5 "}{8}$ diameter, which would be obtained by scraping. At $1 \frac{1}{2}$ inch thick, four sizes - $1 \frac{1}{16}$, $1 \frac{11}{16}$ " $2 \frac{1}{8} \overline{1}^{\prime \prime}$, $2 \frac{5 "}{8}$ - would have to be made by scraping, and these same sizes would also have to be made by scraping at $2,2 \frac{1}{2}$, and 3 inches thick.

The number of moulds in each block was calculated from the present configuration, allowing a corresponding number of moulds to a block in proportion to the sizes to be made. So, as the diameter of each mould increased, the number which could be fitted in to a block became less. The output rates for each mould-block were based on "pro rata" figures to the first simulation. The configuration would enable complete flexibility of production to be achieved, for there was no mixing of sizes, and so no need for overproduction of unwanted sizes, or for blanking off.

Referring to Appendix 4C, the mould-blocks have been given Roman Numbers I to XXII, except for Blocks X, Y, Z, which have retained their original designations. Starting with 1 inch thick moulds, the smallest diameter ( $\frac{11}{16}$ ) was numbered XIX, the next $\left(\frac{27^{\prime \prime}}{32}\right) \mathrm{XX}$, and $\frac{1}{16} \mathrm{I} \mathrm{\prime} \mathrm{XXI}$. Then comes

Original Block Z ( $1 \frac{11}{32}$ ). None of these blocks had any possibility of core-change to give different thicknesses of insulation.

The next in size ( 1 inch $x 1 \frac{11}{16}$ ) was numbered XXII, and was the first one in which it was possible to change the core. After this comes Original Block $Y:$ as well as its original cores of $l \frac{29^{\prime \prime}}{32}$. diameter, a new set of cores was assumed, enabling li inch thick $x \frac{27^{\prime \prime}}{32}$ insulation to be made. In both cases the insulation could be scraped to fit the slightly larger diameter pipes of $2 \frac{1^{\prime \prime}}{8}$ and $1 \frac{1}{16}$. O.D. respectively.

From then on, the mould-blocks were numbered $X$ (letter) (an original one), and then consecutively I to XVI inclusive. Increasing use of core-changing could be made, Blocks $X$ and $I$ having three different sizes of core; Blocks II and III four, and Blocks IV to XII inclusive having five; making all thicknesses of insulation from 1 inch to 3 inches in steps of half an inch. Blocks XIII and XIV dropped to four sizes of core, and the last two, Blocks XV and XVI, to three - 2, $2 \frac{1}{2}$; and 3 inch. The different alternative thicknesses and sizes are shown in columns 2-6 in Appendix 4C, and the number of moulds which could be arranged in each block appears in column 7.

The remainder of Appendix 4 C was calculated in the same way as Appendix 4A. Columns 8 and 9 give the output rates for supermag and paratemp respectively, calculated as described at. the beginning of this chapter. ' Columns 10 and 11 show the Average Demand for the twelve-week period, which was obtained from Appendix 4A by adding together the Average Demand for the respective sizes shown in detail there. For
example, the Demand shown against Mould Block II (Appendix 4C) for supermag - 24,117 feet, including 1215 feet to be scraped, was the sum of the following demands in Appendix 4A:-

| Block C, 1 inch $\times 3 \frac{11}{}{ }^{\prime \prime}$ | 16,284 |
| :---: | :---: |
| Block $F$, $1 \frac{1}{2}$ inch $\times 2 \frac{3}{8}$ | 6,294 |
| Block H, $1 \frac{1}{2}$ inch $\times 2 \frac{5}{8}$ ". | 969 |
| Block N, 2 inch x $1 \frac{11}{32}$ ") | 570 |
| 2 inch x $1 \frac{111^{\prime \prime}}{}{ }^{\prime \prime}$ ) |  |
| plus $2 \frac{1}{2}$ inch $\times \frac{11}{16}$ | - |
|  | 24,117 |

The 1215 feet to be scraped was made up of the 969 feet of $1 \frac{1}{2}$ inch $\times 2 \frac{5}{8}$ ", together with a further 246 feet ex Block $N$, 2 inch $\times 1 \frac{11^{\prime \prime}}{16}$.

Columns 12, 13 and 14 were obtained, as before, by dividing the Average Demand by the Potential Output per shift, first for supermag and then for paratemp; and finally entering their sum in column 14, which is the total number of shifts which would be required to produce the insulation of those sizes, again ignoring the complication of two different raw materials.

Finally, column 15 shows the number of weeks - at 15
shifts per week - required to produce the average demand. The greatest amount needed was on Mould-block X (Roman Ten), which is 7.2 weeks: this was just over half the allowed period of 12 weeks.

As in the case of the Existing Configuration, a table at Appendix $4 D$ shows how the mould-blocks of Configuration $A$ could be allotted to ten stations. In this case, due to the
extra number of mould-blocks - 23 instead of 16 as at present thirteen mould-block changes would be necessary, but in every case production of twelve weeks demand would be completed in less than ten weeks.

The policy on core-changes for this configuration is less clear. It could be that all moulds in a mould-block would be used to produce the required quantity of one thickness, then all the cores would be changed, and the required quantity of the next thickness produced, and so on. Alternatively, it is possible that two thicknesses could be produced at the same time, some moulds producing 1 inch thick insulation, say, and some $1 \frac{1}{2}$ inch thick. It must be borne in mind, of course, that in practice it is likely that Production Control would not know the exact amount of each size and thickness to be made in the forthcoming 12 -week period: It is likely, therefore, that a considerable amount of core-changing would be carried out, giving much greater flexibility to Production.
(d) RESULTS OF THE FIRST TRIAL

Examining the results of using Configuration $A_{2}$ it can be seen that:-

1. Production of 12 weeks demand would be completed in every case within 10 weeks. With the existing configuration (see Appendix 4B), at three stations (1, 2, 3) even the 12-week average demand could not be produced in the 12 weeks, and at three other stations (7, 8, 9); production of the average demand would be only just complete within the period. This means that in half the cases the situation at one or more of these stations would be worse than this.
2. There should be little, if any, overproduction of unwanted sizes (or alternatively blanking off). This compares with the considerable overproduction, or blanking off, required in the existing situation.
3. On the other hand, due to the small demand for certain sizes (e.g. Mould-blocks III, V, VII, IX, XI, XIII, XV), there would be considerable under-use of mould-blocks in this configuration.
4. 58 core-changes and 13 mould-block changes as a minimum would be required during the production period. With the existing configuration, only 9 core-changes and 6 mould-block changes would be needed. Clearly, if more use were to be made of core-changing, or mould-block changing, any reduction in the time required to carry out these changes would be worth achieving.
5. A large capital investment would be needed to convert the existing 16 mould-blocks into the new 23 mouldblocks, in which only: 3 would be unchanged - i.e. a conversion of 13 existing blocks to a new layout, and the construction of an extra 7 new blocks.
(e) COMMENTS BY THE COMPANY

As was mentioned at the beginning of this chapter, the main object of comparing the existing configuration with Configuration $A$ was to test out a method of hand. simulation to the satisfaction of the Company. Comments from the Company included:-

1. Compatability: In carrying out this type of simulation, it is necessary to take account of the fact that it is not possible to produce from the same mould-block, at one time, pipe insulation varying in thickness by more than half an inch.
2. Mould-block changing: This is an extremely complicated operation and would take longer than had been allowed for in the simulation. It does not seem at present that this would be a feasible operation on which to plan production.
3. Storage of spare mould-blocks: Following the last comment, mould-blocks are very difficult to store safely when not in use. They take up a lot of space; and great care is needed to avoid damage. This is a further argument against frequent mould-block changing.
4. Capital cost: The cost of making twenty new mould-blocks would be prohibitive.

The conclusion from these results, and the feed-back of comments from the Company, was that a configuration was needed which would avoid the disadvantages enumerated at paragraph $4(d)$, which would meet the comments of the Company, and yet would possess to a large extent the advantages of Configuration A, giving flexibility and increased productive capacity to Production Control.
(i' PRETENT cionfiguration (Murid dator Sher't).
Appendix $4 A$



Appendix 4D

(74)

## CHAPTER 5 : HAND SIMULATION

(a) RE-EXAMINATION OF CONFIGURATION A

As a first step, Configuration $A$ was examined further, with the inclusion of extra mould-blocks to avoid the need for scraping. The new blocks were labelled $Y A, Y B, X A, X B$, IA, IB, etc., through to IVA, IVB. This configuration is shown at.Appendix 5A.

In this tabulation, the 29 blocks are listed at column 1 , with the main size (smallest thickness) each block would make in column 2. Sizes which could be made by core-change are apparent by reference back to Appendix 4C. Columns 3 and 4 show the potential output per shift for one mould only, of supermag and paratemp. Columns. 5 and 6 show the average 4-weekly demand in feet for the two materials. Columns 7 and 8 give the Demand/Output calculations (column 7. = Column 5/ Column 3: Column 8 = Column 6/Column 4), and Column 9 sums the contents of Columns 7 and 8 ; giving the total number of shifts required for one mould cylinder to produce the average demand for both materials. Finally, the totals in Column 9 are divided by 60 (number of shifts in a 4 -week period) to give the theoretical figure of the number of mould cylinders required
to produce the average demand in the 4 -week period concerned. From this could be seen the relative popularity of the particular size - or rather range of sizes - and the figures could therefore be used as a guide in planning the relative number of mould cylinders to be incorporated in any future configuration.

It should be noted that, by using average figures to compare the popularity of each range of sizes, we did not make the mistake of planning to produce these absolute quantities. At this stage we were only concerned with planning the proportional numbers of cylinders in a new configunation.

## (b) PLANNING A NEW CONFIGURATION

The theoretical number of mould cylinders calculated at Column 10 of Appendix 5A were then sorted into an ascending sequence, which is shown in Column ( $g$ ) of Appendix 5B. The corresponding Mould Block No. of Configuration A appears in Column (a) of the table, and Columns (b) to (f) inclusive show the respective sizes and thicknesses of the insulation sections which could be produced by core-change. In Column ( $h$ ) is shown the nearest whole number greater than Column (g) plus 20\%.

At the right hand side of the table, the existing configuration is set out in a way to correspond with the layout of Configuration $A$, thus showing where each cyilinder size could be found at present. So Column (k) lists the existing Mould Block Number, and Columns (l) to (p) inclusive show the respective sizes and thicknesses of insulation
sections which could in the existing scheme be produced by core-change and scraping. Finally, Column (q) lists the number of cylinders available for production under the existing configuration.

By setting out the information in the form of Appendix 5B, an impression could be obtained from Columns ( $h$ ) and ( $q$ ) as to where there was over- or under-capacity in the works. In particular, the existence of under-capacity (e.g. referring to Column (a), Block XVI, VI, IVA, IIA) is important to note.

Columns (i) and ( $j$ ) of Appendix 5B have not so far been discussed, but will be referred to later.
(c) MOULD-BLOCK MODEL

At this stage in the planning of a new configuration it was necessary to consider the geometric constraints which would determine the number and spacing of cylinders in mouldblocks. For this purpose, a half-scale model was prepared on a drawing board of the cross section of a mould-block (44" x 16"). Circles of the appropriate diameter were cut out of card to represent the external diameters of the various sizes of pipe insulation. The radius of each circular disc was increased by $\frac{3}{4}$ inch, to allow a clearance of $1 \frac{1}{2}$ inches between each cylinder in a mould. For the same reason, an inner nectangle, $\frac{3}{4}$ inch smaller all round, was drawn inside the cross section of the mould-block.

Bearing in mind the need to minimize the number of new mould-blocks to be made because of their high capital cost ${ }_{2}$ a series of experiments was carried out on the model, on the basis of the minimum number of cylinders required (Appendix .5B, Column (h)).

It appeared possible from Column (h) of Appendix 5B to retain the existing mould-blocks $V$, $W$, $X, Y, Z$, but providing extra cores for blocks $V, X$, and $Y$ to enable the range of sizes to be made (i.e: Block V - $I$ inch $x \frac{11}{16}$ and $1 \frac{1}{2}$ inch $x$ $\frac{11 "}{16}$, plus 1 inch $\times 2 \frac{1^{\prime \prime}}{8}$ and $1 \frac{1}{2}$ inch $\times 1 \frac{1 "}{16}$, as well as 1 inch $x \frac{11 "}{16}$ : Block $\mathrm{X}-1$ inch $\mathrm{x} 2 \frac{3^{\prime \prime}}{8}$ and $1 \frac{1}{2}$ inch $\mathrm{x} \frac{111^{\prime \prime}}{32}$ : Block $Y$ 1 inch $x-1 \frac{29^{\prime \prime}}{32}$ and $1 \frac{1}{2}$ inch $\times \frac{27^{\prime \prime}}{32}$ ).
. The remaining range of sizes were then sorted as far as possible into compatible pairs, and arranged together in the model so that the number of mould cylinders corresponded approximately to Column (h) of Appendix 5B, taking into account the constraints of the geometrical dimensions of the mouldblock. Also, as far as possible, each new mould-block was designed to contain mould cylinders of roughly similar pipe size.

By this means, it was possible to fit a new configuration into 14 mould-blocks although one block (labelled QA, QB) would have to be 18 inches in width instead of the normal 16 inches. The Company already had one mould-block of this size, which would therefore be an acceptable arrangement.
(d) CONFIGURATION B

On the basis of this work, Configuration $B$ was devised. This arrangement consisted of splitting the existing mouldblocks C, D, E into pairs of compatible sizes, the new blocks being labelled $P$ and $Q, R$ and $S, T$ and $U$ respectively. In addition, new mould-blocks labelled $H$ and $M$ were planned, the remainder being grouped into a new block L. This configuration is shown in the two centre columns (i) and ( $j$ ) of.

Appendix 5B - Column (i) showing the number of cylinders, and Column (j) the Block Label - the coding used being two letter. Configuration $B$ is shown in more detail in the first seven columns of Appendix 5C headed "Hand Simulation".

It would be possible with Configunation B to manufacture insulation sections of all thicknesses from $\frac{1}{2}$ inch to 3 inches, for all pipe sizes currently in use; with the exception of the following (listed by combinations which could be made by core-change):-

| Thickness | 2. $\frac{1}{2}$ inches | : 3. inches |
| :---: | :---: | :---: |
| O.D. <br> Pipe size <br> Combinations | $2 \frac{1}{8}$ | $1 \frac{1}{16}$ |
|  | $2 \frac{5}{8}$ | $1 \frac{11}{16}$ |
|  |  | $2 \frac{1}{8}$ |
|  |  | $2 \frac{5}{8}$ |
|  | 8 | 7 |
|  | $8 \frac{5}{8}$ | $7 \frac{1}{2}$ |
|  |  | 8 |
|  |  | $8 \frac{5}{8}$ |

The smaller sizes ( $\bar{l}_{\frac{1}{16}}{ }^{\prime \prime}$. up to $2 \frac{5}{8}$ ) could be made by scraping the sizes $\frac{27^{\prime \prime}}{32}, 1 \frac{11^{\prime \prime}}{32}, 1 \frac{29^{\prime \prime}}{32}$, and $2 \frac{3^{\prime \prime}}{8}$, at the appropriate thickness ( $2 \frac{1}{2}$ inch or 3 inch), which could be produced in Configuration B. At the time of the project there was very little demand for any of these sizes, possibly because they could not be precision moulded, but would have to be made by (hand) pressure moulding. Even in 1965 and 1966, the only
recorded production of these sizes was as follows (quantities in feet):-

| 2.1. $\frac{1}{2}$ inch thick | 3 .inch thick |
| :---: | :---: |
| 211" - 48 (Paratemp) 1966 | $1 \frac{1}{16}^{16} \mathrm{Nil}$ |
| $2 \frac{5}{8 \prime}$ - Nil | $1 \frac{11}{16}{ }^{\prime \prime}$ ( 39 (Paratemp) 1965 |
|  | $2 \frac{1^{\prime \prime}}{} \quad \mathrm{NiI}$ |
|  | $2 \frac{5}{8} \quad \mathrm{Nil}$ |
| 8" - Nil | 7" 36 (Supermag) 1966 |
| 8 $5^{\prime \prime}$ ' (201 (Supermag) 1965 | 7172 6 (Paratemp) 1966 |
|  | 8" Nil |
|  | 85" 21 (Paratemp) 1965 |

If any appreciable demand for these thicknesses and sizes of insulation sections came about, it might be necessary to construct additional blocks to make them. The use of liners as well as different sized. cores could be investigated to cut down the number of new mould-blocks necessary.
(e) DEMAND

Up to this point; all calculations were based on quantities of insulation sections actually despatched from the factory in the particulan time under consideration - usually multiples of the 4 -weekly Cost Periods used for accounting purposes. At this stage it was considered desirable to use Sales Demand quantities for the proposed simulation of production. As was stated in chapter 3 above; a data processing operation, known as "Company X Works Orders Processing I" was being carried out
for the Sales Department concurrently. It was decided to use the Order quantities for Cost Periods 3 to 6 inclusive for 1965 for the simulation.

The first operation, then, was to extract the required figures. from the relevant Cost Periods of the D.P. operation. These were listed under separate heads as follows (all O.D. pipe sizes):-

American standard sizes ( $6 \frac{5 \frac{1}{}_{\prime \prime}^{8}}{8}, 7 \frac{5}{1 \prime}^{\prime \prime}, 8 \frac{5{ }^{\prime \prime}}{8}$ )
British standard sizes ( $\frac{27^{\prime \prime}}{32}$ up to $8 \frac{5^{\prime \prime}}{8}$ inclusive)
Copper pipe sižes ( ${ }^{\prime \prime}$ " up to $4^{\prime \prime}$ inclusive)
Non-standard sizes ( 0 to $8 \frac{5 "}{8}$ inclusive)
In itself, this calculation of total demand, by sizes, was laborious, entailing the grouping of up to three different figures for every thickness from 1 inch to 2 inch, and for a few sizes at $2 \frac{1}{2}$ inch and 3 inch thickness. The calculation had to be done separately, of course, for the two materials supermag and paratemp.
(f) HAND SIMULATION WITH CONFIGURATION B

Having obtained the correct demand figures for the four 1965 cost periods, the next requirement was to carry out the hand simulation of production, using Configuration B. For this purpose, the tabulation at Appendix 5C was prepared.

In the left hand part of the table was listed the data appertaining to Configuration $B$. Thus, in Column (a) appears the Mould Block No. - ZA, XA, etc. Where there was more than one range of insulation sizes produced in one block, the second, third, etc, ranges are given the suffix $B, C$, etc. to make reference to them easier.

In Columns (b) to (f) are listed the sizes which each range of cylinders in a mould-block could produce at the various thicknesses, 1 inch to 3 inch. In Column (g) are shown the number of cylinders of each size contained in the mould-block.

On the right hand half. of the table appear the calculations necessary to support the simulation. Columns (h), (i), $(j),(k)$ and ( 1 ) show the number of shifts required to make the quantities of insulation ordered during the cost period concerned, for supermag and paratemp respectively, of 1 inch, 17 inch, 2 inch, $2 \frac{1}{2}$ inch and 3 inch thickness.

To explain this in detailg taking ZA, Cost Period 3, the demand for 1 inch thick $\times 1 \frac{11}{}{ }^{\prime \prime}$. insulation was 13,254 feet supermag, and 2,581 feet paratemp. The potential outputs per shift were 656 (16 x 41) feet and 512 (16 x 32) feet
respectively. So the number of shifts required were $\frac{13,254}{656}=21$ (to nearest whole number above the exact figure) for supermag, and $\frac{2,581}{512}=5$ for paratemp. In the same way, each demand is turned.into a number of shifts for every relevant entry.

The next-wide column (m) depicts a Schedule of Production of the material: It is divided into four weeks each of 15 shifts, and bar charted for each mould-block, taking care not to mix materials when there was more than one size range involved. Also, care in scheduling was taken to ensure that the thicknesses of insulation produced in any one mould-block did not. vary in size by more than $\frac{1}{2}$ inch.

This type of production scheduling would be carried out for the following cost period at least 3 weeks before the start
of the cost period, based on the order forecast from the Sales Department. The schedule might require amendment to cover rush orders, but it could remain the basis of production for that period.

Some of the production scheduling was a trifle complex, particularly when there were more than two size ranges in the mould-block.

The next column ( $n$ ) details "Balance carried forward to next Cost Period" - where is listed demand which has not been met in the current cost period (e.g. in cost period 3, Mouldblock $T$, series TA has: 3 shifts of 1 inch thickness paratemp outstanding, and series TB has: 9 shifts of 1 inch thickness, 8 shifts of $1 \frac{1}{2}$ inch thickness, and 5 shifts of 2 inch thickness panatemp outstanding.

Column (o).. lists "Balance brought: forward from last Cost Period" - thus the shortfall in production Block $T$ in cost period: 3 is shown again as a balance brought. forward in the corresponding column against Block $T$ in cost period 4.

Finally, Column (p) shows the percentage use made in the current cost period of each mould-block. The designation "l00+" indic̣ates that there was a shortfall in production, whereas a minus sign (e.g. Cost Period 4, Block T - ".82-") indicates that this figure includes the percentage used in making up the previous cost period's shortfall.
(g) THE PRODUCTION SCHEDULE

Taking a critical look at the "Production Schedule" in Column ( $m$ ) of Appendix $C$, it must be appreciated that this exercise was carried out in order to see how well Configuration B' would cope with actual demands over a number of cost periods.

For the four here considered, the configuration would have managed extremely well - apart from the shortfall for Block $T$ in cost period 3, there would have been a further shortfall in the same Block.in cost period 6. Otherwise, only in a few cases has the usage approached 100\%.

The scheduling that was carried out here, of course, would not be suitable for actual production: Looking at cost period 3 again, in weeks 1 and 2 all 14 mould-blocks are in use, in week: 310 mould-blocks are in use, and in week 4 only 5 are in use. Clearly, this would be uneconomical in labour and overheads, and as a very simple second stage, production for Blocks Z, X, Y, M could be rescheduled to weeks 3 and 4. This would effectively level out mould-block usage to 10,10 , 14, 9.

A further rationalization would be needed to level out the quantities of the two different materials used. To illustrate this, in cost period 3 the quantities of the two materials used in mould-blocks was as follows:-


By chance, the use of the two materials is reasonably evenly divided. But in the first week of cost period 4, for instance, $10 \frac{1}{2}$ mould-blocks were turning out superinag, with only: $3 \frac{1}{2}$ turning out paratemp.

These openations - namely, leveling out week:ly mould-block
usage, and evening out the quantities of the two materials used - could be carried out most efficiently by using the correct computer program. So, having rationalized the configuration of mould-blocks to something that most nearly fits the production pattern, and having a monthly - or "running monthly" changing each week - sales demand, the logical corollary would be to make use of the facilities of a computer to schedule production in the most economical way, in terms of labour, materials and overheads.
(h) HAND SIMULATION RESULTS

Appendix 5D to this chapter summarizes the results of the Hand Simulation; as far as Percentage Usage of Mould-blocks is concerned. Over the four cost periods under examination, the most heavily used mould-block would be Block $T$, followed by Blocks $V$ and $S$. None of the remaining mould-blocks average more than $70 \%$ usage over the four periods. Block L, with five different series contained in the one block, looks unsatisfactory, and its use would almost certainly involve the overproduction of some sizes, as it would be impossible to arrange blanking off in such a way as to avoid this happening.

Thus it can be stated that Configuration B would work more satisfactorily than the existing configuration, but is not necessarily the best, even taking into account the desirability of retaining some of the existing mould-blocks ( $Z, X, W, Y, V$ ).
(i) PHASED PROGRAMME OF CHANGEOVER

Finally, in order to demonstrate the feasibility of changing over to Configuration $B$, a possible programme to do
this, from the existing configunation, without disrupting current production, was prepared. This programme is shown at Appendix 5E, and from this it can be seen that a total of nine new mould-blocks, brought in over six phases, would be required. The final total of mould-blocks would be fourteen for the production of pipe insulation, compared with the sixteen used at present. It was felt that the smaller number should reduce the need to change mould-blocks, which was one of the objects of the configunation.

## (j) CONCLUSION

The hand simulation which wa"s carried out with Configuration $B$ was the subject of a report to the Company, in which it was reported that the configuration would be a feasible solution to the problem of finding an arrangement of mould cylinders in blocks which would give flexibility to production control, and at the same time would provide adequate capacity, used in conjunction with a controlled inventory policy. It was pointed out that Configuration B. would not necessarily be the optimum arrangement. For this, many different configurations would have to be tried out, using the computer, and compared to see which gave the best results over a larger number of cost periods.

At that stage (March 1966) the Company was urged to carry out the finst phase of the conversion programme (Appendix 5E) namelys the splitting of Mould-block C in two halves (Blocks P and Q), at the same time taking out of use Block N. This would give the Company much needed extra capacity at 1 inch thickness and $3^{\prime \prime}, 3 \frac{1 \text { " }}{}$ and $4^{\prime \prime}$ O.D., and also give production control experience in scheduling production in multi-core cylinders.



III $\stackrel{\text { ㅈN }}{ }$

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size. This
$\rightarrow$, adding






POSSIBLE PHASED PROGRAMME TO CHANGE FROM EXISTING. CONFIGURATION TO CONFIGURATION HBH, WITH THE LEAST INTERRUPTIOON TO CURRENT PRODUCTION.

(a) WORKS ORDER PROCESSING 1 : D.P. PROJECT (W.O.P.1)
. Following the completion of the hand simulation exercise with Configuration $B$, work was done to pave the way for a similar investigation using the computer. The object of this simulation was to compare the efficiency of several configurations of mould-blocks over a number of cost periods.

For this purpose, the hand simulation was flow charted with the object of using part of the output of the Data Processing Project "Works. Orders Processing 1": A sample of the output of this project is shown at Appendix 6A.

For this D.P. Project (W.O.P.l) a monthly program was run on the computer, the input data being all the works orders issued by the Sales Department during the previous cost period. As can be seen from Appendix 6A, these orders were sorted by material, column 1 (Magnesia or Paratemp), by thickness, column 2 ( 1 inch = 10, $1 \frac{1}{2}$ inch $=15$, etc.), and by size, column 3 (using the coding shown at Appendix 6C), into orders for the six cost periods, columns 4-9 inclusive, starting with the one immediately ahead (column 4) and forecasting forward. Column lO showed undated orders, and the final column, ll,
showed the average monthly order over the previous twelve months (= cost periods).

As far as the present project was concerned, only the information for the cost period immediately ahead was required - i.e. columns 1-4 inclusive.
(b) FLOW DIAGRAM

The first necessity was to prepare a flow diagram, using the operation of the hand simulation as a guide. The whole process started from the output of W.O.P.1, which had to be sorted into production.sizes; the production sizes had to be tabulated and the quantities of each size and thickness printed out as an array. This array had then to be regrouped in accordance with the tabulation at Appendix $3 G$, by size ranges in accordance with core-change possibilities.

This "core-change" array in turn had to be re-arranged, after reduction to "shifts required" from "quantity required", to conform with the configuration under examination. Then a simulated "production schedule" had to be carried out, taking care that where more than one size range could be produced, the thicknesses being made at one time did not differ by more than one half inch. Finally, the number of shifts required to make each size range had to be totalled for each mouldblock, and the result printed out.

The flow diagram at Appendix $6 B$ is a reconstruction of the original.
(c) THE DATA TAPES

The data tapes mentioned in the flow diagram are explained in detail at Appendices 6C, 6D, 6E.
D.T.l (Appendix 6C) listed the W.O.P.1 sizes in a convenient order to be grouped into producțion sizes.
D.T. 2 (Appendix 6D) showed the quantities of each W.O.P.l size requịed to be produced, and are different for each cost period. These were the demand quantities against which the different configurations were being tested.
D.T.3 (Appendix 6D) listed the production sizes, against which the quantities required to be produced could be set.
D.T. 4 (Appendix 6E) listed the block configuration under examination.
(d) THE PROGRAM

The computer program, written with the assistance of a Research Programmer, is shown at Appendix 6F. It is written in ALGOL, and wàs run suceessfully for two configurations, for cost periods 3 and 4 , on the Elliott 803 computer at Durham.
(e) : OUTPUT

The output.from these runs is shown at Appendix. 6G. Configuration $B$ (modified) shows that all mould-blocks would be satisfactory (production complete in less than 60 shifts) except for - in cost period 3 ,: Block U (UA and UB) which required 114 shifts to complete the production. In cost period 4 there were no problems.

In the case of Configuration $C$, in cost period: 3 Block B, ( $\mathrm{B} 1, \mathrm{~B} 2, \mathrm{~B} 3$ ) completed production in 62 shifts, Block $G$ ( $G 1$, G2). in 72 shifts, and Block $H(H 1, H 2)$ in 114 shifts. In cost period 4 also there were no problems.

On the strength of these runs, Configuration B. (Modified)

```
ranks better than Configunation C, but it would be more
satisfactory to run the program for several more cost periods.
    Finaily, the program as developed ran successfully, and
could be used to try out further configurations if wanted.
```



## FLOW DIAGRAM



DATA TAPE 1

Binary values of code letters of sizes from W.O.P.l (see Appendix 6A).


Calculation of Binary Values
$C A=35+2^{7}: \times 33=4259$
etc. letter $A$ to $Z$. Coḍe from $A=33$, $B=34$, etc. to $R=50$ ( $Z=58$ )

Input - D.T.I

4910489850275038 5nas $515551565154511754235410^{\circ} 55395550.553855785666$
$5806 \cdot 5794593159215922610 n 6177$ 6178 5416 64336434

## DATA TAPE 2

Data tape 2 is produced from the results of "Works Order Processing 1".

The tape starts with $N$ (no. of thickness) which equals 10 (5 thicknesses each of supermag and paratemp)

It then has pairs of figures straight from W.O.P.l output, i.e. "Code letter value", "Quantity for C.P.3(4 etc.)".

Thus (from C.P. 4 example):

| 5921 (i.e. AN) | 0 |  |
| ---: | ---: | ---: |
| 6177 | (i.e. AP) | 0 |
| 4258 (i.e. BA) | 2871 |  |
| 4386 (i.e. BB) | 8012 |  |

to the end of 1 inch thicknesses of Magnesia
repeat for $1 \frac{1}{2}$ inch thicknesses of Magnesia
then again for $2,2 \frac{1}{2}$ and 3 inch thicknesses of Magnesia
then 1 inch, $1 \frac{1}{2}, 2,2 \frac{1}{2}$ and 3 inch thicknesses of Paratemp.

DATA TAPE 3
Data Tape 3 gives the list of production sizes to suit O.D. pipe sizes as vulgar fractions, from $\frac{11}{16}$ through to $8 \frac{17}{2 \prime \prime}$. This data tape is standard for all programs and is shown below.
££11?11/16£s4??
££L1?2?/32£s4??
££11?17/16£s4??
££LT?43/32£s4??
££L1?27/16£.S4??
£fLLP51/32es4??
££L1?17/8£S5??
££L1?19/8£S5??
££L1?21/8€55??
E\&Ll?3£58??
££L1?7/3£S6??
E£L1?4!S8??
££L179/2£S6??
££L1.?5£S8??
££L1?11/2£S5??
££L1?6£58??
££L1?13/2£55??
¢fL177£S8??
£EL1?15/2s5?
f£LI?8£S8??
(102) ££L1?17/2£s5??

Data Tape 4 shows the Block Configuration under examination. For Configuration B (modified) the data tape ends with 99, and for Configuration $C$ it ends with 999.

A configuration is shown in the data tape as follows; for each mould-block:

First.figure: number of size ranges in the block
Second figure:. . coding of first size range in the block (see Appendix 3G)

Third figure: $\quad .$. block label of first size range
Fourth figure: $\quad$ number of cylinders in first size range
Fifth figure: coding of second size range (if any)
Sixth and Seventh: as for third and fourth for second size range

The complete data tapes for Configuration $B$ (modified) and Configuration $C$ are shown overleaf. Looking at the third block for Configuration $B$ (modified), this reads $2,2, £ W A ?, 9 ; 3$, £WB?, 9:. From.Appendix 36 it can be seen that coding No. 2 is $\frac{27^{\prime \prime}}{32} \times 1$ inch, and coding No. 3 is $1 \frac{1 l^{\prime \prime}}{16} \times 1$ inch, so the entry means:- "2 size ranges in the block: first range $-\frac{27 "}{32} \times 1$ inch, Block $W A_{;}: 9$ cylinders: second range - $1 \frac{1 "}{16}$ x 1 inch, Block WB; 9 cylinders", and so on:
CONFIGURATION B (MODIEIED)
 CONFIGURATION C
*2, $2, ¢ A T ?, 9,3$, £A2?, 9,
$3,1, ¢ R 1 ?, 3,4, £ R 2,8,5$, £R3?, 5,

2, 8, ED1.?, $8,1 \mathrm{n}, \mathrm{ED2} \mathrm{\%}, 5$,
2, 9, eFll, $2, i a$, еP??, 7
2; 1.s, eril?, 2,21, ecre?, 2,

2,26, EJ1?, 1,27, 덱,?


荡


## Gonifig-uritions $B$ (mul) ando d.



:ALCULATICN OF SHIFTS;
APPENDIX 6F
:Opin inteper char, up,word, i, $j, n, m, N, S H, z, p, T S, T P, S H S, S H P ;$
roal array $S, P[1: 5,1: 33]$;
interer array $\pi[1: 43], A, B[1: 10,1: 43], \operatorname{SUP}, \operatorname{PAR}[1: 10], J, b 1 n o[1: 10], \operatorname{TEXT}[1: 100] ;$ switch ss: $=13,14,15$;

```
procodure trans;
begin gritch qq:=11;
    elliott(7,3,6444,0;4,0,6445);
        elliott(2,0,char, 0,4,2,11);
            if char=127 or char=3 or char=64 or cham=2 or char=4
            then goto 11;
    end;
```

    print £Es557MAGNESIAES72PPARATEAPEL2?Size 251671.0 ,
    

for $j:=1$ step $i$ until $43^{\text {do }}$ do
for m:=1 stop 1 until 10 do
$\overline{\mathrm{A}[\mathrm{m}}, j]:=\mathrm{B}[\mathrm{m}, \mathrm{j}]:=0$;
for $j:=1$ gtop 1 until 43 do read $x[j]$;
read $N$;
for $m:=1$ step 1 until $N$ do
begin up: $=$ word: $=0$;
for $i:=1,2$ do
bogin trans;
if char=13 then goto 13;
elliott ( 3,0, char $, 0,0,0,0$ );
elliott ( $0,0, u p, 1,5,5,0$ );
elliott(2, 4, word, $0,0,0,0)$;
up:=up+7;
end;
for $j:=1$ step 1 until 43 do
begin if word=x[j] then
bogin read $n$;

end;
end;
if word=4262 or word=4390 pr word=6694 or word=6708 then
begin read $n$; $m:=m-1$; goto 13 end;
read n;
print qSIZE CORRESPONDING TOR, sameline, $n$,
çs2? in group?, sameline,m,EES27not founder177;
stop;
ond;

```
for m:=1 step 1 until N do
begin A[m,7]:=B[m,7]+B[m,2]; A[m,2]:=B[m,3]+B[m,4]+B[m,5];
    A[m, 3]:=B[m,6]+B[m,7]+B[m,8]; A[m,4]:=B[m,9]+B[m, 10]+B[m,11];
    A[m,5]:=B[m, 12]+B[m,13]+B[m,14]; A[m,6]:=B[m,15];
    A[m,7]:=B[m,16]+B[m,17]; A[m,8]:=B[m,18]; A[m,9]:=B[m,19]+B[m,20];
A[m,10]:=B[m,21]+B[m,22]+B[m,23]; A[m,11]:=B[m,24]+B[m,25]+B[m,26];
    A[m,12]:=B[m,27]+B[m,28]+B[m,29]; A[m,13]:=B[m,30]+B[m,31];
    A[m,14]:=B[m,32]+B[m,33]; A[m,15]:=B[m,34]; A[m,16]:=B[m,35];
    A[m,17]:=B[m,36]+B[m,37]; A[m,18]:=B[m,38];
    A[m,19]:=B[m,39]+B[m,40]; A[m,20]:=B[m,41];
    A[m,21]:=B[m,42]+B[m,43];
end;
```

z: $=\mathrm{p}:=1$;
for $j:=1$ atop 1 until 21 do
begin instring (TEXT,z);
outstring (TEXI, $p$ );
$p:=7 ;$
for $m:=1$ step 1 until N do
print digits(6), sameline, ces9??, sameline, $A[m, j]$;
and;
print exl15?part 2 now:-́l17?;
print egil102BLOCK CONFIGURATICNEs52ND. IN BLOCK2s5?SHIFTSE127?;
for $j:=1$ step 1 until 33 do
for m:=1 step 1 until N/2 do
$\mathrm{S}[m, j]:=P[m, j]:=0 ;$
for wi=1 step 1 until N/2 do
begin for $j:=1$ step 1 until 10 do
begin $S[m, j+4 *(m-1)]:=A[m, j] / 41 ;$
$P[m, j+4 *(m-1)]:=A[m+5, j] / 32 ;$
end;
for $j:=12, j+2$ while $j+4 *(m-1)<26$ do
begin $S[m, j+4 * \overline{(m-1)}]:=A[m, 5+j / 2] / \overline{41} ;$
$P[m, j+4 *(m-1)]:=A[m+5,5+j / 2] / 32 ;$
ond;
for $j:=27, j+1$ while $j-2 *(m+3) \leq 21$ and $j \leq 33$ do
begin $S[m, j]:=\bar{A}[m, j-2 *(m+3)] / 41$;
$p[m, j]:=A[m+5, j-2 *(m+3)] / 32 ;$
end;
end;


```
TS:=TP:=SHS :=SHP:=0;
```

for i:=1 step 1 until $n$ do

read bino[i]; printés27??, sameline, digits(2),blno[i];
$\operatorname{SUP}[i]:=P A R[i]:=0 ;$
end;
for $m:=1$ stop 1 until N/2 do
begin for $\overline{i:=1}$ atep 1 untī $n$ do
begin SUP[i]:=5UP[i]+entier (S[m, J[i]]/blno[i]+0.8); PAR[i]: $=$ PAR[i]+entiex $(P[m, J[i]] / b 1 n o[i]+0.8) ;$ if SUP[i]<SHS then SUP[i]:=SHS:
if SUP[i]>TS then TS: $=$ SUP[i];
SÜP[i]:=checki(SUP[i]);
if PAR[i]<SHP thon PAR[i]:=SHP;
if PAR[i]>TP then TP:=PAR[i];
PAR[i]s=checki(PAR[i]);
end;
SHS: $=T S$; $\quad$ SHP: $=T P ; \quad T S:=T P:=0 ;$
end;

SEI:=SHS+SHP; SAS:=checki (SHS); SHP:=checki (SHP);
print E\&s137?, zameline, digits(3), SH, Eq117?;
goto 14;
15: wait;
print ces152?;
goto 14;
ond of programme;

## COST PERIOD 3. OUTPUT PART 1.

## MAGNESIA



## PARATEMP

| Size | 1.0 | 1.5 | 2.0 | 2.5 | 3.0 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 11/16 | 1968 | 303 | 357. | 57 | 18 |
| 27/32 | 4617 | 0 | $408{ }^{\circ}$ | 0 | 0 |
| 17/16 | 1686 | 1260 | 102 | 0 | 0 |
| 43/32 | 2581 | 171 | 39 | 0 | 0 |
| 27/16 | 783 | 519 | 453 | 0 | 0 |
| 51/32 | 906 | 12 | 60 | 0 | 0 |
| 17/8 | 648 | 711 | 909 | 0 | 0 |
| 19/8 | 429 | 1773 | 114 | 0 | 0 |
| 21/8 | 768 | 441 | 661 | 0 | 0 |
| 3 | 582 | 444 | 876 | 0 | 0 |
| 7/2 | 774 | 975 | 654 | 0 | 0 |
| 4 | 300 | 936 | 1557 | 0 | 0 |
| 9/2 | 78 | 222 | 486 | 0 | 0 |
| 5 | 214 | 465 | 204 | 246 | 0 |
| 11/2 | 333 | 0 | 450 | 0 | 51 |
| 6 | 528 | 316 | 615 | 0 | 15 |
| 13/2 | 228 | 6 | 315 | 0 | 0 |
| 7 | 4 | 300 | 216 | 0 | 0 |
| 15/2 | 144 | 156 | 768 | 174 | 0 |
| 8 | 0 | 0 | 0 | 0 | 0 |
| 17/2 | 0 | 0 | 0 | 0 | 0 |

$\frac{\text { APPENDix } 6 G(\text { cont })}{\text { Sheet } 2}$.

## COST PERIOD. 3. OUTPUT PART 2



## Configuration $C$

CONFIGURATION NO. IN BLOCK SHIFTS

| Al |  |  |  |
| :--- | :--- | :--- | :--- |
| AR | 9 |  |  |
|  | 9 |  |  |
| B1. |  |  |  |
| BR |  |  |  |
| BS | 8 |  |  |
|  |  | 5 |  |
|  |  |  |  |


| CI | 9 |  |
| :--- | :--- | :--- |
| CZ | 5 | 36 |

47

40

47

72


40

60

26

5

23

## COST PERIDD 4. OUTPUT PART 1:

i). . MAGNESIn


PARATEMP



CHAPTER .7. : COMMENTS. AND CONCLUSIONS
(a) GENERAL COMMENTS

Although this project was mainly concerned with the effect of mould-block configunation on production, it was clearly seen that other problems existed at the works which had a considerable bearing on the difficulties of the Production Department. Some of these problems were being tackled concurrently with this project, and others would have been tackled if the work for this Company had continued. These problems included the following:-
(1) Sales Department Information The Project "Works Order Processing", referred to particularly in chapters 5 and 6, was a Data Processing project desígned to give rapid information to the Sales Department of orders received. A program had been developed and was working well to produce information in the style shown at Appendix 6A. This information would also be of value to the Production Department if grouped into "production" sizes.
(2) Demand Forecasting Another M.Sc. candidate, Mr. G.W. Hannan, was working on a sophisticated method of Demand Forecasting, using historical data and trend
information. Computer programs (entitled FORTICUM and SIMPLICUM) had been obtained from ICI Ltd. and adapted to this problem, but the thesis has not so far been presented. The present writer has himself carried out a superficial examination of the possibilities of forecasting demand reasonably accurately, this being an established OR technique. One method, using exponential smoothing is described by Robert G. Brown in his book "Statistical Forecasting for Inventory Control" (New York, McGraw Hill, 1959) pages 45 et seq. This method was explored, using the production data for supermag, 1 inch thick for $\frac{11}{16}$ pipe, starting in August 19.60, and working through to 1964. Various smoothing constants ranging from $\alpha=0.1$ to $\alpha=0.5$ were used. In this method, the smoothing constant holds the key to the response - a small value (O.l) gives a slow and gradual response, whereas a high value ( 0.5 ) causes the estimates to respond quickly, not only to real changes but also to random fluctuations. In the present situation, the actual changes were so great that even with a smoothing constant of 0.5 F large cumulative deficits occurred (at times production was nearly 4000 feet in arrears), followed by equally large surp:luses of stock. A lot more effort would be needed in this direction to produce a reasonable forecasting service for the whole range of sizes of insulation: Another possible forecasting technique might' be 'to analyse the Sales Department information from subparagraph (1) above; to see if a
relationship exists between figures showing known orders for, say, May at the beginning of April and known orders for May at the beginning of June - i.e. if a fairly constant ratio exists for known orders forecast two months ahead for any particular size, with the completed order book for that month, this ratio could be used to base production month by month on the forecast figure - referring back to Appendix 6A, using the demand forecast for cost period 5, multiplied by the constant ratio, as a production planning figure at the beginning of cost period 4.
(3) Materials Used It was considered that the position would be greatly simplified if only one basic raw material were used. This was suggested to the Management, who did not feel that, at that time; this subject should be explored in depth.
(4) : Other Methods of Manufacture Competitors were obviously using different methods of manufacture, and a comparative study would have been of great interest. However, commercial security problems would probably rule out such an investigation.
(5) Drying Process The existing system of removing the wet pieces of insulation from the moulds by hand, placing them on bogies, and so transporting them to the drying tunnels for a week, seemed to need investigation. A standard gauge for the track would have given more flexibility.
(6) Finishing It was not clear why pipe sections of insulation were cast in one piece and then split lengthwise by machine. The whole finishing process seemed to need investigation, to cut down the amount of machining required.
(7) Storage It was considered that a profitable study could have been done on the existing system of storage at the factory, in the depots, and on sites, together with the distribution system between them. Such problems as whether large stocks of less popular sizes should be held (usually consisting of the larger sizes), and what proportion of future demand should be so stored, required examination. A study to determine the size of safety stocks, using historical datas" is another that could have provided useful results.
(8) Costs Preparations were in hand, at the time of the ending of the project, to investigate costs of manufacture, storage and distribution, and also the equipment overheads. Some of these costs would have had an important bearing on the mould-block configuration study. For example, in the case of those sizes for which demand was small, it might prove cheaper to produce a large 'quantity - say a year's requirement - and store it, rather than attempt to produce them as required. If this was the case, it might be preferable to gather together these sizes in mould-blocks, rather than distribute them as was done in the configurations designed for trial in the project.

Apart from these suggested investigations, the amount of data available at the works had a bearing on the projects actually undertaken. Although, as has been seen, a large amount of production data was forthcoming, other information was unfortunately lacking. As an example, there appeared to be no sales forecasting carried out and therefore no forecast demand figures, which would have provided a better set of data
on which to base the simulations described in chapters 5 and 6.
(b) CHANGES' IN THE INDUSTRY.

More than three years have elapsed since the last practical work was carried out on this project. It is of interest to see what changes have taken place in the manufacture of thermal insulationsince then:

The main factor which has had impact on the industry has been the effect of asbestos on health. For many years there were suspicions that workers in asbestos were at risk as far as their lungs were concerned. These suspicions have now become a near certainty, with the result that stringent precautions have to be taken where workers are exposed to these hazards.

This was a serious matter to the Insulation industry, which has always relied upon the inclusion of asbestos to provide the insulating material with the necessary strength.

A second factor has been the difficulty of obtaining supplies of the asbestos, which formerly came mainly from Rhodesia.

Accordingly, the main efforts of the R. \& D. staff of thermal insulation manufacturers has been to find a suitable substitute for asbestos. Several materials have been tried out, the most promising being wood pulp - largely extracted from paper - and glass fibre. Problems still exist in the use of these materials, but many firms are using them satisfactorily, thereby making the stringent health precautions required for asbestos unnecessary. It is probably not too much to say that without the development of such substitutes, many firms would have had to go out of business due to the difficulty of complying with the health regulations.

In other respects, the particular part of the manufacturing process with which this paper is concerned has continued, and as far as Company ' X ' is concerned, expanded.
(c) SUMMARY AND CONCLUSIONS

The main purpose of this thesis has been to demonstrate that Operational Research uses the. same technique as Scientific Method, and follows the same distinct stages. Thus, an assessment of the problem was made at the outset, which was revised in the light of further knowledge of the production system. A large amount of data was made available on output; and further factual data regarding the detailed moulding process was collected. This data was analysed, and the general trends in production of the various sizes of pipe insulation were examined. A model of mould-block configurations was made, from which various configurations of mould-blocks could be devised.

A hand simulation of production, both using the existing configuration and a newly devised configuration; was painstakingly carpied out, and a possible rearrangement of mould cylinders in the mould-blocks was suggested to Management. Finally, a computer program was developed to the stage when any configuration could be tested in order to select the most efficient one, using historical demand data. This program was actually tried out in respect of two different configurations, in order to check its method of working.

The only part of the routine, which has not been demonstrated, has been the continuing check on performance. This unfortunately was unavoidable under the circumstances.

The vehicle for this demonstration was the particular problem of the production scheduling of the manufacture of precision moulded thermal insulation in the Chemical Company. This has proved to be an interesting problem, only part of which has been tackled in this thesis. The suggested Configuration $B$ of mould cylinders in mould-blocks would have made the job of production control much easier, and production scheduling could have been carried out on the lines used in the hand and computer simulations. More work, on the lines of the general comments listed above, remained to be done, but with an efficient demand forecasting system as indicated, Production Control could have put their scheduling problems with safety in the hands of their EDP staff, if recruited, or otherwise with a Bureau.

## BIBLIOGRAPHY

An extensive search has been made of books and articles and patents concerned with the production scheduling of the manufacture of precision moulded thermal insulation, and this has resulted in the following annotated bibliography. This bibliography is divided into the following:-
(a) Operational Research methods including production scheduling and inventory control
(b) Manufacture and use of precision moulded thermal insulation
(c) Patents

In the case of (a), OR Methods, there are of course a multitude of books on Operational Research methods, many of which are known to the author. Only those books and articles are included which the author has consulted in the course of this thesis.

In the case of (b), Thermal Insulation, most of the references are concerned with either the chemical side of manufacture, or the firms producing insulation,or the design of insulation for plants requiring it.

In the case of (c), an exhaustive search at the National Reference Library for Science and Invention (formerly the Patent Office Library) was largely unproductive. The catalogue: system there is a subjective one; rather than an objective one. That is to say, patents are classified by the "method of production", and not by "what is produced". This of course makes the work of the classifier easy, and probably satisfies 99\% of those who use the library, who are interested in patented processes, and in any case are concerned mainly in watching for new patents as they appear. For the individual researcher, however, an investigation such as this is a lengthy process. The main heading concerned is "Moulding non-metals B5A". Probably more than $95 \%$ of the patents in this category are concerned with the moulding of rubber and plastic substances, nothing to do with insulating materials. In desperation the author turned to the Company concerned, who very generously looked out a list of all patents which have anything' to do with the subject. On these are based the contents of this section of the bibliography.
(a) OPERATIONAL RESEARCH METHODS; PRODUCTION SCHEDULING; INVENTORY CONTROL

## Böoks about OR

1.. MORSE, Philip M. and KIMBALL, George E, "Methods of Operations Research". The M.I.T. Press, Cambridge ${ }_{2}$ Mass., 19.50
2. HOULDEN, B.T. (editor) et al (OR Group of the NCB), "Some Techniques of Operational Research", EUP Ltd., London, 1962

These two books were selected from a large amount of literature on OR, as guides in the writing of chapter 1 . The Definition of OR used appears in both books, and the submarine example is
in Ref. 1. Ref. 1 is mainly written round the authors' experience of $O R$ in World War II, and the examples are therefore military ones. Ref. 2 was written by various authors commissioned by the National Coal Board, and many of the chapters refer to Ref. 1. Both books are eminently readable and together give a good account of $O R$ in practice. Books about Production Scheduling and Inventory Control
3. BROWN, Robert G., "Statistical Forecasting for Inventory Control", McGraw̄-Hill Book Co. Inc., New York, 1959.
4. MAGEE, John F. and BOODMAN, David M., "Production Planning and Inventory Control", McGraw-Hill Book Co. Inc., New Yoink, 1958 and 1967
5. BATTERSBY, Albert, "A Guide to Stock Control"., Pitman, London, 1962
6. BUFFA, Elwood S., "Production-Inventory Systems: Planning and Control", Richard D. Irwin Inc., Homewood, Illinois, 1968
7. MOORE, Franklin G., "Production Control", McGraw-Hill Book Co. Inc., New York, 1959
8. RODGERS, Winston, "Production Control in a Printing Firm", DSIR Industrial Oper̃ations̄ Uñit Study Rep̃orit London, 1963
9. RODGERS, Winston, "A Case Study of stock control where: steady production is desirable", DSIR Industrial Operations Unit Study Report, London, 1963
10. VAZSONYI, "Scientifie Programming in Business and Industry", Wiley, 1958

Refs. 3 and 4 are really companion volumes, and together give a thorough treatment of the available techniques in this field. Ref.. 3 was particularly used in the author's examination of demand forecasting (chapter 7). Ref. 5 is a very readable book, and particularly informative on such subjects as Economic Order Quantities. Refs. 6 and 7 are more lengthy books, to which reference was made. Refs. 8,9 and 10 were found to be
a very useful introduction, and were examined with interest at the beginning of the project.
(b) MANUFACTURE AND USEE OF PRECTSION MOULDED THERMAL TNSULATION Books
ll. MALLOY, John F., "Thermal:Insulation", Van Nostrand Reinhold Co., New York, 1969
12. ALLSWORTH, A.J. (editor), "Insulation Handbook 1969-70 edition", Lomax Erskine Publications, 1969
13. WESEMANN, E.J., "The Piping Handbook 1967", Chapter 6 Thermal Insuilation, 5th edition, 1967

These books are mainly written for engineers concerned with the design of pipe insulation. Ref. ll is a recent publication on this subject, and Ref. 12 a new edition of the handbook, which has the aim of bringing together as many facts and figures as possible to help those using or specifying insulating materials. Ref. 13 discusses the various types of heat insulating materials, and all three publications consider these materials and indicate which firms can supply them.

## Periodicals

A total of 41 references were checked in 20 periodicals, of which the following 18 were of interest in this project.
14. Flexible Refractory Insulation, Production Equipment Digest, ll, No. 5, May 1964 (100)
15. Thermal Insulating Materials, Design and Components in Engineering, 24 September 1964 (6-12)
16. Insulation - Materials and Methods Review. The Steam and Heating Engineer, 34, No. 395, O.ctober 1964 (42-57)
17. NEWALL'S INSULATION \& CHEMICAL CO. LTD., Newall's

Superplastic 85 - Plastic Insulation suitable for use in temperatures: up to $1010^{\circ} \mathrm{C}$, Production Equipment Digest, 12, No. 5, May 1965 (4)
18. Profile, Insulation, 9, No. 5, September/October 1965 (243)
19. CHAPMAN, F.S. and HOLLAND, F.A., Keep Piping Hot (by Insulation), Chemical Engineering, 72, No. 26 , December 1965 (79-90)
20. Thermal Insulation (Rocksil and Caposite) - Recommended Thickness, Chemicall and Process Engineering, 48, No. 1, January 1967 (72-73)
21. EDGE, Martin, High Temperature Thermal Insulation, Power and Work Engineering, 62, No. 728, February 1967(13-20)
22. Magnesia Thermal Insulation, The Steam and Heating Engineer, 37, No.425, April 1967 (62)
23. Insulation Moulded Sections, The Steam and Heating Engineer, 37, No.425, April 1967
24. McWILLIAMS, J.A., Microtherm, a new High Performance Thermal Insulation, Insulation, ll, No. 5, September/October 1967(227)
25. SHARP, J.H., UPCHURCH, F.N. and WEST, D.E., Special Report, Introduction to the thermal insulation industry, factors affecting the selection and application of thermal insulation materials; Suppliers and Contractors, Process Engineering, January 1968 (27-39)
26. GOODSELL, D.L., Thermal Insulation, Engineering Materials and Design, 11, No. 5, May 1968 (747-755)
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29. Insulation Innovations; Works Engineering; 63, No. 749 November 1968 (64-68)
30. ISAACS, Max, Selecting efficient, economical insulation, Chemical Engineering, 76, No. 6, March 1969 (143-150)
31. BLAKELEY, J.D., Trends in the use of thermal insulation, Works Engịneering, 64, No.750, October 1969 (19-21)

The following periodicals also contain articles on
insulating materials, but not of relevance to this study:-
Heating and Ventilating News
Industrial Process Heating Review
Steel Times
Journal of American Ceramic Society
Journal of British Ceramic Society
Refractories, Russia
Chemical Processing European Chemical News Journal of Institute of Engineers, Australia Mining Annual Review

The list of periodical references can be broadly divided into.four categories, some appearing in more than one, as follows:-

Reviews of the use of insulation; with details and photographs of materials used; of use mainly to engineers concerned with design, but useful background to the project.

Refs. $14,15,19,21,25,26,30$.
Lists of suppliers with details of the materials they make, and insulating contractors. Refs. 16, 25, 26, 31. Information about individual suppliers and their products. Refs. 18, 20, 22, 23.

Information about new materials, principally fibre glass and wood pulp. Refs. 17, 24, 27, 28, 29, 31

In addition to all the above, the author of this thesis had at his disposal various trade catalogues and publications produced by the Company concerned.
(c) PATENTS

The principal interest in patents lay in the preparation of chapter 7(b) - changes in the industry. Twenty British; one Canadian and sixteen US Patents were found, dealing with the manufacture of Magnesia and Calcium Silicate Insulation.

In the case of Magnesia, the patents examined stretched back to 19.37 (US) and 1942 (British) and dealt with aspects of current and past methods of manufacture. The most recent (post 1964) were as follows:-
32. Bril, $112,465 /$ May 68 Co. de St-Gobain, France - the use of a fibre mat of vitreous material for insulation
33. Br.l,133,495/Nov. 68 Chemical \& Insulating Co. Ltd., UK the use of wood pulp in place of asbestos in Magnesia insulation
34. Br.l,136,81l/Dec.68 Foseco Trading A.G., Switzerland method of producing insulation in a continuous sheet or strip for subsequent cutting
35. Br.l, 147,905/Apr. 69 EURATOM, Belgium - a new type of insulant mainly for nuclear reactors, formed by immersing a hot tube in cold liquid
36. Br.l, 154,324/June 69 Cape Insulation Ltd., UK - the use of mineral fibres - asbestos, rockwool, glasswool, slagwool
37. Br.l,157,239/July 69 Kabel und Metaliwerke G.H.H.A.G., Germany - continuous method of manufacturing thermally insulated pipes complete

In the case of Calcium Silicate, the patents examined were
dated from 1940 (US) and 1954 (British). The post-1964 relevant
ones are as follows:-
38. $\operatorname{Br} .984,112 /$ Feb. 65 and US.3,238,052/March 66 Unilever Ltd., UK and Joseph Crossfield Ltd., UK. Not directly relevant - relates to the manufacture of silicate materials (synthetic hydrated calcium and sodium alunino-silicates)
39. US.3,317,643/May 67 Owens-Corning Fiberglass Corp. USA. The production of synthetic xonotlite and refers mainly to autoclaving
40. US.3,352,746/Nov.67 Johns-Manville Corp., USA. Relates to the reduction of shrinkage of hydrated calcium silicate bodies by controling the effective surface area of silica reactant


